

League of Friends A Registered Charity ( No:- 900282 )  
( 58 Years of Friendship & Support 1958-2016 )

# Radio Heatherwood

A Friend By Your Side



*Rhapsody I nternet*  
*Music Listening Service*  
Useful I nformation Guide  
**Questions & Answers**



Heatherwood Hospital Radio Service  
Choose Rhapsody As Your Wi-fi Network  
Free to All Patients Visitors And Staff of Ward 4

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# Rhapsody I nternet What's This All About ?

Welcome to our Rhapsody music requests and internet radio service.

This leaflet will guide you on our internet radio service, how to get connected and what you can expect from Rhapsody.

The League of friends radio station Radio Heatherwood can be heard through this service.

## What Can I Expect To Hear On The Radio Station ?

Radio Heatherwood plays music from the 1950's right up to the present day as well as comedy three times a day, and spoken word including poetry and short stories. We also play the classics.

At 11pm and 1am most nights, we have our meditation sessions for those having trouble relaxing.

During our live sessions we play patients choice of requests and dedications as well as bringing you local news and information.

In addition we take requests from members of the hospital staff.

## How Do I Listen ?

If you have a smart phone ipad net-book/laptop or you are close to a ward radio, you will be able to tune in.

## Where Can I Find Help On Tuning Into Radio Heatherwood?

There are posters on the wards, plus a special leaflet which can be found on the ward. Our radio staff will also help when we come to collect your requests.



## Internet Radio's Donations & Phone Contact

**Can I Use My Own  
Internet Radio To Listen  
to Radio Heatherwood ?**

**Yes:-** The radio would need to enter our stream address. Visit the tuning in page on the web site for the up to date address information.

**Donations**

If you would like to make a financial donation and help support the work of the League of Friends:-

You can donate on line:-

We can accept your on-line donations, all major credit cards are accepted.

**Mobile Calls To The Radio  
Station Staff ?**

The radio station has a phone line which can take your messages. The station staff are not able to return calls to mobiles, please do not ask them to call you back .

**These Donations Are Administered By  
BT MyDonate ( A free online  
collection service )  
Who Collect The Donations On Our  
Behalf.**

Tune Into the Radio Heatherwood, Rhapsody Music Request Internet Radio



## How To Tune Into Radio Heatherwood, It's Easy !

### Let's Tune Into Radio Heatherwood It's Easy !

You can listen to Radio Heatherwood on your smart phone, tablet laptop and pc or internet radio.

We have provided radio player links on all our web pages, which will allow you to either use our radio player on the web page, or you can click on one of the links below the player, which will launch your device's music player.

Open your internet browser and enter "**radio heatherwood**" in your browser search.

Once you are on any of the pages "**click**" on the Rhapsody drop down menu and select "**Internet radio**" or use this link:-  
<http://www.radioheatherwood.org.uk/tuningin.html>

After a few seconds you should be connected to " **TELL ME HOW DO I TUNE INTO RADIO HEATHERWOOD?**"



Scroll down page and

Press "**Play**" on player

After a few seconds you will

be listening to our live feed.

It may take a number of seconds to start playing, watch for the time in yellow to increase.



If no sound, make sure your volume is up on your device and not muted.

There are radio players on every page of our web site, only the above page will show you what's currently playing.

Tune Into the Radio Heatherwood, Rhapsody Music Request Internet Radio

## Playlist Options

# RADIO Heatherwood

## What Playlist Page Do I Choose ?



## Studio Live ?

When the radio is broadcasting patient requests in the evenings or Saturday mornings this playlist page will reflect what the presenters are playing.

## Rhapsody 24 HR ?

When the daytime and night time service is being broadcast this playlist page will reflect what the Rhapsody computer is playing.



*"You can hide your playlist by clicking on the buttons which show on your listening page"*

## Playlist Options

**Radio Heatherwood Music Request Service, Your Views ?**



## **Feedback**

**What do you think of our music and internet service ?**

The league of friends are always on the lookout for new ways in which we can keep the spirits up, of the patients and staff of Heatherwood hospital.

The league has funded this service.

We do need your thoughts suggestions or comments good or bad all thoughts would be most appreciated.

You can send your comments etc to the radio secretary at:-



**Radio facebook page:-**

**<https://www.facebook.com/RadioHeatherwood>**

**Radio Heatherwood Music Requests**

**League facebook page:-**

**<https://www.facebook.com/LeagueofFriendsHeatherwood>**

We hope we have made your stay more pleasant with the provision of our voluntary services.

**Radio Heatherwood Music Request Service, Your Views ?**



Send a Request/Dedication to Someone Special at Heatherwood hospital

# RADIO Heatherwood

Send a Request/Dedication to Someone Special at  
Heatherwood hospital

It's Never Been So Easy  
To Get Your Request  
Played!

Use our facebook page to send us a message.

We have made it easy to send a request to the broadcast team.

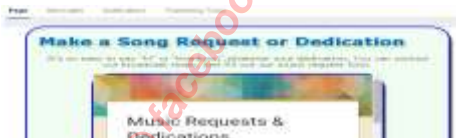
Here we list the methods available:-

Use the online form on our web site.

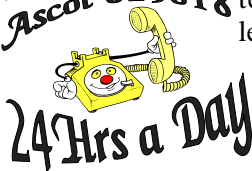
Use our



Use the online form on our facebook page.



Request Line  
Ascot 625818



Use the good old telephone and leave a message on our answer machine.

Send a Request/Dedication to Someone Special at Heatherwood hospital

## Useful Information



## Contact Information

**Note:- If you require further information.  
Contact us via our facebook or twitter feeds or visit the  
following web sites:-**

## Web address

Radio Heatherwood

Station Information

History

Station Contact



For All Your Music Requests



For All Your Music Requests

For All Other Station Info

League of Friends

- League Information


[www.facebook.com/LeagueofFriendsHeatherwood](http://www.facebook.com/LeagueofFriendsHeatherwood)

:- League Contact



:- For All Other League Info

**Request Line**  
**Ascot 625818**



**24 Hrs a Day**

Radio Heatherwood The Radio Studio  
Heatherwood Hospital Ascot Berks. SL5 8AA

Tel 01344 625818 or 01344 623333 Extn 7606