## Arrivals

On Saturday 21st March Darren Polkinghorne joined the saturday boys for training. The station welcomes Darren and hopes he will enjoy his stay.

On Thursday 2nd April Kevin Stovell will be joining thursdays for training. The station welcomes Kevin.

### Delayed

The training of Samantha Armstrong has been delayed whilst arrangements are made to her social life which will permit her more time to commit to the radio station.

# Thankyou

A donation of £5 has been recieved from a former patient Dorothy Chadwick:In Dorothy's words" Please accept this small gift to you and your team as a token of the appreciation for the interest you awakened and the pleasure you bring with your programs, very best wishes "Dorothy.

( ED: Nice one Team ).

#### SweatShirts

Thankyou to all those who have opted for sweat shirts. I need the money from the following people if we are to order. All cheques payable to Radio Heatherwood Please.

Delivery subject to collection of monies.

Lee-£9.50, Alan Holder-£9.50, Gordon Young-£19, Roger-£29, Keith-£9.50. Dave-£25.50, PJ-£28.50.

Time for Ward Rounds.

Just a reminder to all our Trainee's the turn up time on weekdays is 6:15 not 6:30. Please remember to arrive at the correct time. The need to be out on ward rounds as early as possible ensures adequate time to chat to patients issue batteries mark up requests, etc.

G.Y.

# Feedback

We all have those slip up's when we mis-place a Request Slip. Usually it is found just in time. On 6 March, however, as the Michelangelo Virus wrecked havoc with computers, there was havoc in the studio as Gordon and Carla frantically searched the studio trying to find the relevant Request Slip before Richard Clayderman got to the end of Liebestraum. Mr. Clayderman got there first, so it was announced that "that was for all Richard Clayderman fans". Baffled as to where the slip could possibly have got to, Gordon took the record off the turntable, to find that static was keeping the Request slip stuck to the bottom of the record!!!

G.Y.

( ED: It's the record you play not the slip of paper, and this guy is

the training officer ).

Trust Status

On Monday 23rd March the station manager and secretary attended a presentation to the League by the chairman of the new trust and the Unit General Manager.

The discussions which took place that night installed confidence in the league that the hospital still needs us as much as we need them.

The unit manager Nigel Crisp was very interested in our services on the radio; with this in mind we intend to extend an invitation to him in the near future for a visit the studio's.

( ED: Preferably during raffle ticket season Tee Hee! )

Feedback

Saturday 7th March: Margaret on ward four and Roland on ward five were very complementary about the service. Their words "You guys do a wonderful job.

Margaret then proceeded to give me a request for the lady at the end of the ward who was always moaning. Chas n Dave: Ain't no Pleasing You.

Foot "N" Mouth

Remember you must not pass any comment on the patients' choice of record. Even fairly innocent remarks such as "I hope that hasn't put everyone to sleep" or "well, if that's what you want" have resulted in complaints from the patient concerned.

THINK BEFORE YOU SPEAK! (Engage Brain First)

Code of Conduct Pg13 Section 12b sub-section 12:4 Applies.

G.Y.

ED:-

Footnote:- It's always the off the cuff remark or adlib which will offend, I know because I think we have all done it at some time.

P.J.

Feedback

Saturday 14/3/92 Margaret on ward five a lady obviously quite elderly but with all her faculties asks for Debbie Harry and Call Me.?Her Son asked us to play a Frank Zappa record.

( ED: what a strange family ! ).

On the same night a patient in ward one Sid Ruff sparked a giggle with the manager when remembering his brother Dan.