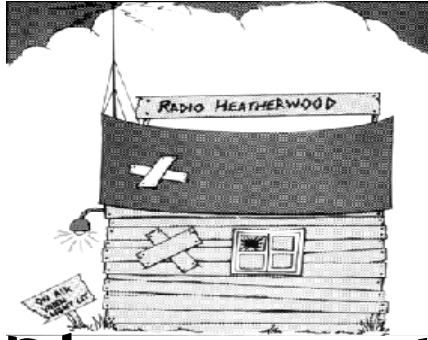


# RADIO Heatherwood



## Presenters Newsletter Iss 57 Jan/Feb 1994

The Radio Heatherwood staff newsletters took many styles and methods of production during it's publications.

The originals have been lost, but to show the flavour of the content we have recreated an issue (57)  
a newsletter originally published in Jan/Feb 1994.

This was produced using Microsoft publisher and was printed on a yellow coloured sheet of paper. All the layout mistakes and poor positioning of items are still shown, so as not to change the history of the development of the newsletter.

A copy was then left in the team trays for each volunteer.

The only changes made to these have been the removal of personal phone numbers.

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# RADIO Heatherwood

## Presenters Newsletter

### Iss 57 Jan/Feb 1994

In this months newsletter:- Who needs the battery log ?, Strange mug deliveries, love is in the air, What future is there for the studio's , a new studio three, plus all your favourites.



### *Licence to Broadcast*

When we were advised of the nomination by the hospital of as licensee we were not amused. We had grave doubts as to his suitability based on previous dealings with him. In true character he failed to respond to our letters and did not pass on any of the documents which were sent to him from the Radio authority. He hasn't even had the decency to forward our receipt for the money we paid. If we had relied on him the station would not be on air even now.

In early January whilst we voiced our displeasure to the hospital I wrote to the Radio Authority asking why a member of our governing body of the League of Friends could not be a more suitable licensee. At the same time informing them of our difficulties.

I am pleased to announce on Tuesday 25th January 1994 the licence was transferred to Dave Smith Treasurer of the League of Friends. The destiny of the radio station is once again fully within the hands of the people who actually

know what is best for the service.

The subject of all the new rules and regulations which we must abide to are slowly being implemented. The code of conduct which we have operated is under re-write at the moment and in future a Radio Heatherwood operations manual will be in the studio which will contain:-

#### **Engineering Guide:-**

All equipment operating instructions, inc computer training.

#### **Code of Conduct:-**

Revised Radio Heatherwood Code.

#### **Radio Authority Code 2:-**

##### **Programming guidelines.**

**Radio Authority Advertising Code:-**  
- Advertising guidelines.

It is hoped to provide an index on subjects so that quick refreshers on items can be found more easily.

We all have new jobs to do and responsibilities which demand a team effort on each night; with this in mind I hope we will all pull together and ensure the quality of service is maintained. In essence Don't just leave it to your Team-leader !!!

**P.J.**



## *Challenge to Radio*

### *Heatherwood.*

You may have noticed a new batch of mobile televisions have been made available to patients on the wards this puts a challenge to our service and will no doubt take away some of our listeners.



## *What a Load of mugs*

The baby shop has sold a mug at long last.



## *Donations*

Thursday 16/12/93 and the following donations were received £5 from George on ward 3 and £2 from Ron on ward 1.

Saturday 18/12/93 and Fred Henniker in once again on ward 3 donated another £1.



## *Trainee Talk*

I would like to apologise to those who sent me a Christmas card and didn't get one in return. As those concerned know I had completed an intensive training course at work during the preceding week and consequently turned up on Saturday 18/12 totally brain dead. As a result of cerebral meltdown I had forgotten to write any chrissey cards. So sorry folks, will try harder next time to switch back into manual mode !!!

**Jo Birrell**

PS. Would my fellow presenters on Saturday Please stop forcing me to go to the pub with them after the show, as I am very young and impressionable and you are leading me astray. ( I wish !!! ).



## *A day in the life of Alan Holder*

The other Tuesday night having switched everything off. Graham & Tony waited patiently to go home while Alan looked for his keys. Having watched the clock tick by for about 10 mins, both Tony and Graham decided to play detective.

" Are they in your trousers " ?

" No " !

" What about your coat pockets " ?

" No " !

" Have you checked your carrier bag yet " ?

" Yes, and they are not in there " !!!

" Well they must be somewhere " we said. Enter Poirot Gardner with all the expertise of a super sleuth, Alan he asks " you didn't put them in the battery bag did you " ?

Mystery solved There's a moral in this story somewhere but for the life of me I can't think what !!!!!



## *Feedback*

From the post bag:-

Dear Radio Heatherwood

In order to voice my appreciation for the entertainment you provide the patients each evening ( nearly ) I am enclosing a suitable cheque to help you keep it up.

Happy Xmas and a very Happy New year

Thank you.

Francoise ( Known as Frank on ward 4 22/11/93 till 6/12/93 ) £25 received

## *Nice one Team*

( *ED: Kevin was responsible for the mispronunciation, which generated not only laughter but this fine donation* ).

*PS. This is not a recommendation for future mistakes !!!!!.*



## *What future is there for the studio's*

For as long as I can remember we have written, invited, blackmailed, done anything we can to persuade the hospital management to give us more space to operate in. In 1988 our former secretary started sending letters and knocking on the door of the administration. We were able to use copies of those letters to our advantage. In 1991 at a time when I was courting this previously, the famous five through their actions, blow it out of the water and we were back to square one.

We have in the last eighteen months kept up the pressure on the hospital to acknowledge our problem and to offer more space and to review the role of the radio station at Heatherwood.

On 31st December 1993 as a passing shot for 1993 I sent a letter to the new Chief Executive Karen Caines extolling the virtues of the League of friends and the radio station at the same time voicing our displeasure at the way countless administrations have neglected our plea's.

On Tuesday 18 January 1994 for the first time we were able to hold frank discussions with Karen and Chris Burke who is Director of planning and operational services. on this very issue and others which are affecting the league

at present.

Invitations will be sent shortly for Karen to visit plus other members of the administration to enforce our case.

What has emerged from that meeting is the fact that a questionnaire filled out by patients on leaving asks for their comment on the radio, where loan radio's are available the members of the public will always answer with positive endorsements. This strengthens our case for the medium wave service and was one of the issue's to be discussed. We want the hospital to without question expand the service whenever new work is carried out.

A new estates director has been appointed Frank Johnson. The hospital have recognised our problem over space and meetings with Frank are in progress and hopefully a closer working relationship on all the issue's which affect the radio service. Watch this space.



*P.J.*



## *Donations*

A £5 mystery donation was received w/e 24/12. Another £1 from Fred Henniker on ward 3 during the close down. £2 from Chris on ward 10 1/1/94.

Total donations from the wards during December was £9 ward three and £2 ward one, with 50p from ward 5



## *Feedback*

Saturdays

Saturday 1/1 and the new year gets off to a good start as ward rounds turn into a marathon

everyone pleased to see us and chat endlessly and that's just the manager. One lady on ward 10 Eleanore celebrates her 100th birthday and receives our birthday present; a time to put your feet up mug.

## ✓ **Donations**

Molly on ward 1 recently donated some cassette tapes.

## ★ **Loan Radio Sponsors**

On Saturday 8/1 our first sponsor of the new year paid ten pounds for a loan radio Babs Willoughby on ward 4. Babs by the way is the wife of one of the trustee's of the Victoria hall fund who paid for this years licence.

On Saturday 15/1 Aubrey Ellis on ward one was the second sponsor of a loan radio for this year, donating £10.

## **Knight & Day**

In the news years honours this year Tom Beaumont him of the Sweethearts ball fame has a famous father who has just been awarded a Knighthood. This poses the question what does that make young Tom. The suggestions so far:-

Baron Knight, Half Knight, stay the Knight or just Gladys Knight ??????

*(ED: Rumour has it: it's Gladys Knight, the stockings and suspenders give it away, but that's another story !!!! ).*



## **Feedback**

Saturday 9/1/94

On Saturday whilst on ward rounds a lot of good feedback from grateful patients extolling the virtues of the weekday service. One lady on Ward eight asked " are you the man that goes under the blankets " ??? not me personally, but I know a man who can !!!!!



## **Scotsman with a pay packet ???**

After many years of life on the bread line, our token Scotsman has secured a full time job with a monthly pay packet. We wish Gordon all the best for the future with his new Job.



## Feedback

Friday 14/1/94

People will go to any lengths to avoid the stonker on a Friday !!!

Rebecca & Jools delivered the plant to ward 1 than when returning to the studio got themselves locked out of the building by Security !!!!



## Yakkety Yak

Who Said:-

" Tom is my back seat driver tonight

"Saturday nights team is Dave PJ and Yvonne. Now here's Cher with Gypsies tramps and thieves "

Who gets spliced on 29/10/94 ??

Which recently returned to the fold presenter is better than ever !!!!



## Stonk of the month

For Christmas; Christine asked me to get her something with diamonds in !!

So I bought her a pack of playing cards !!!!!!!" tee hee "

Copyright Roger's Stonks 1994.



## New Presenters

On Sunday 9/1 two members of the training team completed their training and are now full members of the presenters club: Graham Hyman and Tom Beaumont.

*Well done chaps.*



## Feedback

Saturday 15/1 deliver the mug they said to ward 5 on your way round. Off we went round the wards poster as no one has poster before, are here we are ward 5, now Gladys where are you ? Yes it's happened again the twilight zone has

struck, bed is empty patient no where to be seen. " Excuse

me staff have you seen

Gladys " " yes " she

replied " she's at the far

end ". No Gladys here

only a bed with the

curtains drawn. " Are

you in there Gladys "

" yes I made a

request earlier, I'm

decent you can

come in ". End of

story one mug

delivered to one lady

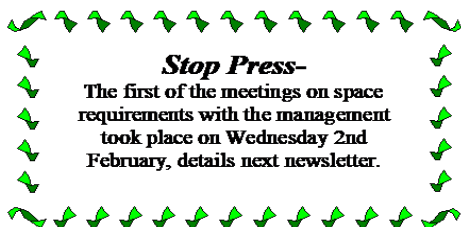
in one bed with

curtains drawn. You

can draw your own

conclusions as to what

the lady was doing!!!!!!.



### Stop Press-

The first of the meetings on space requirements with the management took place on Wednesday 2nd February, details next newsletter.



## *Why is the battery log and the loan radio service so important ????*

Whilst it might not seem important to you whether the log is filled in or not. We are at present hitting the hospital over the head with the figures for battery sales and the wards which are purchasing them to show just how much the patients have come to rely on the am service.

Last year the works dept refused to listen to us when ward fifteen was built and didn't install the am service; consequently that ward has nothing at all. If you want any proof of why we must all fill in the log; go down to ward 15 and look at the patients in their beds who have nothing !!!.

The hospital must accept it's responsibilities and adopt the am service as a matter course, and when they build a ward or expand the hospital as they are going to do. We must ensure that the am service is expanded as well. ???

Log that sale.

The other point to be made on this; we must account for all monies and goods that we handle.

It's a simple task; results from this, determine our future service on the hospital.

Finally when you do fill in the log; none of the Mrs X,Y,Z. please, if you don't have a name put down **Patient.** A name of the patient that did buy it, does verify the validity of the entry.

**PJ**

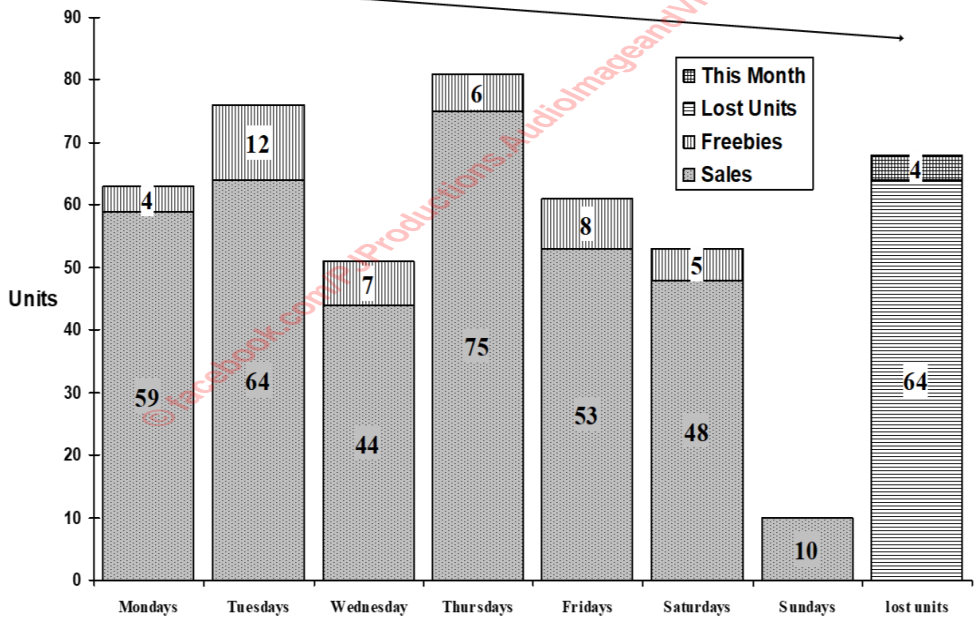
## *The Story So Far:-*

*68 lost units in first 8 Months*

*4 lost units in December*

Loan Radio Battery Sales By Night March 1993/1994

Recorded Total Sales 353+42 Freebies + 68 Lost units





# ★ **Loan Radio Service**

## Batteries

The increase in the price of batteries from our supplier leaves us with no choice but to raise the cost to £1.10 from the first of February. The float in the battery bag will be changed to cater for the small change you may have to give. I would say: Don't give over the change to people who want it for the phone. It will cause problems for people who wish to buy a battery.

No discounts of only selling it for a pound.

## Faulty Radio's

When you are out on the wards and you collect a radio that is faulty; try and ensure that the fault log contains the full details of what might be wrong. Then place the radio in the box, under the LP's.

## Battery Log

The new style battery log is in the studio. If any discrepancies are shown, that night will have to explain the reasons for them to the loan radio man, who will not be amused.

When you do your count make sure you check the bag and the tin for all monies/batteries.



## ***Sad Loss***

It is with regret I have to announce that in early January the station lost an avid supporter Fred Henniker who was in ward three over Christmas passed away. Fred who became a supporter over two years ago became a familiar face on the wards and took great pride in supporting the radio service.



## ***Sweethearts***

## ***Ball 2***

Week ending 21/1/94 and the ball is

announced in the Ascot Express and Observer.



## ***More Yakkety Yak***

Which female presenter :-

a) brushed her hair before going on air ( on the radio )!!!!

b) Thought " Garth Brooks " CD471 was a footballer: did she mean crooks!!!



## ***Feedback***

Fridays

Whilst doing ward rounds on 21st Jan I approached Margaret in ward 8, whose husband was at her bedside visiting her. I asked her if she wanted a request, her husband then piped up that at home he had a record by Harry James that his wife didn't like and was interested in donating it, so I gave him one of the booklets with the phone no on the front. He then said " oh don't put the number on the front because the moment my backs turned she'll give away all my records " !!!.



## ***Charity Stall***

On Saturday 26 March we have the charity stall in Bracknell Market and we will be looking for volunteers to man the stall for the day. When the notice appears please mark your name on the list provided.



## ***Grand Draw***

## ***1994***

This year will be the tenth Grand Draw and we need lots and lots of prizes. This week the letters go out to all our usual sponsors, if you can obtain any prizes through your work etc. Please help us to make this our best year for prizes ?.



## Studio Three

By the time you read this I hope you would have read the notice board on the subject of membership to the Ex service men's club across the car park. This has obvious advantages for us and opens up a new line of friends which will improve our circle of ticket sellers and supporters for the coming year.

### ✓ **Record Donation**

A recent large donation of records from Rosemary Rogers has been received. 26/1.



## Engineering

### Corner

#### Video Machine

On Saturday 15/1 the video machine decided to play silly buggers and not record at one speed but at both speeds at the same time. It was removed and during the following week a spare was left in the studio this however could not be connected to the alarm system, which proved fatal for Tuesdays because at about 9:50 the power in the maternity unit failed for a second and knocked out the video recording, which wasn't noticed and the end of the evening wasn't recorded..

It should be noted here for your future reference if the power in the studio's does glitch you will get the alarm if the video switches off. It is also possible the transmitter will switch back to sustaining service during any power problems.

Remember to check the status of the on-air lights should it happen to you. ????

### ✓ **Donations**

On Saturday 29/1 £3.50 was collected in donations from two ladies on ward eight.



## Feedback

On Saturday 29/1 whilst twiddling my thumbs in the outer room the phone rang, expecting the caller to be Dave's wife Sheila I responded with " Good evening Radio Heatherwood station of the stars" a deep voice at the other end ( obviously male or has Sheila had the op ) said " glad to see your on the ball ". The caller was in fact a patient from ward one who rang to voice his thanks for the marvellous service we were providing.

Brian Cullingford on ward one who had been listening was someone very much involved in radio having done a lot of work for the BBC he recently lost the bid for the Windsor ILR service he did remind me of his early days on how he set up the pirate radio of the sixties Radio 390 which might jog the memory cells of the older members. After an interesting conversation a booklet was dropped off for him and we hope in the future he might visit us.

*P.J.*

*( ED: Station of the stars; where ? I haven't seen any !!)*



## Feedback

Some people will go to any lengths to sell tickets for the Sweethearts ball. A certain organiser whilst providing a sermon at the local church, decided to give the ball a plug from the pulpit.

*( ED: which section of the bible tells the story of the Sweethearts Ball ??? Nice One Tom. )*



## All Change

Amanda Chivers has now moved to Tuesdays, Yvonne Smith has moved to Thursdays.



## **ZURICH HERE** **I COME!!**

Well, Zurich Insurance in Farnborough, anyway. Yes, folks, it's true. After 3 years of seeking full time employment it has happened at last. On February 21 I start work as a Trainee Computer Programmer. That doesn't mean dusting off the wallet just yet though - I've got debts to pay, I start on a fairly low salary, I have a reputation to keep up (eh, what other excuses, I mean reasons, can I think of!!)

Seriously, I would just like to say a very big thank you to every one who has helped me over the last few years, either with moral support or giving me change from the 2 pence I put into the beer kitty!

To those of you still looking - hang in there, it's surprising how quickly things can suddenly change.

*(ED: Just like a true Scotsman he's got plenty of excuses for not flashing the wallet and only a Scotsman would expect change from a 2p contribution to the beer fund !!!!)*

*Footnote: We all wish you well Gordon and No I don't need any more insurance !.*



***I've got this Job Licked***

**Gordon:-**

**When we said flash your wallet we didn't mean the one you keep hidden down your trousers. Not a pretty sight !!!!!**



# Team Players

Sweethearts Ball  
Last Chance for  
Tickets

Don't Delay Buy  
Them Today

## Some Useful Numbers

Manager  
Dave Smith  
0344

Secretary  
PJ Davidson-Smith  
0344

Studio Manager  
Gordon Young  
0344

## **Mondays.**

Lee Henty Teamleader.  
David Griffiths Presenter.  
Mark Porch Presenter.  
Lance Scovell

## **Tuesdays**

Alan Holder Teamleader.  
Amanda Chivers Presenter  
Graham Hyman Presenter.  
Tony Gardener Trainee.

## **Wednesdays**

Carla Davis Teamleader.  
Sarah Loader Presenter.  
Marco Sartori Trainee.  
Ben Coombes Trainee

## **Thursdays**

Gordon Young Teamleader.  
Kevin Donaldson Presenter.  
Yvonne Smith Presenter.  
Colin Archer Trainee.

## **Fridays**

Roger Hawkes Teamleader.  
Tom Beaumont Presenter.  
Rebecca Loader Presenter.  
Julie Mallinson Trainee.

## **Saturdays**

Dave Smith Teamleader.  
P.J.Davidson-Smith Presenter.  
Jo Birrell Trainee.

And then there  
was 23