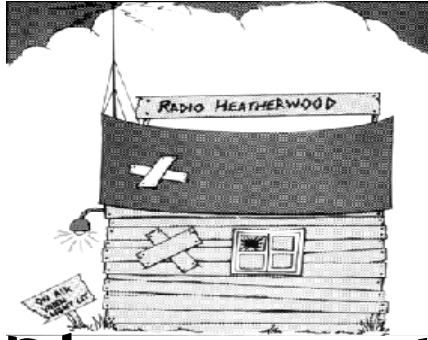


# RADIO Heatherwood



## Presenters Newsletter Iss 62 Nov/Dec 1994

The Radio Heatherwood staff newsletters took many styles and methods of production during it's publications.

The originals have been lost, but to show the flavour of the content we have recreated an issue (62)

a newsletter originally published in December 1994.

This was produced using Microsoft publisher and would have been printed on a coloured sheet of paper. All the layout mistakes and poor positioning of items are still shown, so as not to change the history of the development of the newsletter.

A copy was then left in the team trays for each volunteer.

The only changes made to these have been the removal of personal phone numbers.

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# RADIO Heatherwood

## Presenters Newsletter Iss 62 Nov/Dec 1994

In this months bumper edition newsletter:- Who are the Ghost busters, Fight for FM the end is nigh, graffiti what harm can it do, room with a view, the death of channel four plus all your favourites in the last of the 1994 newsletters.



### *Charity Stall 1995*

The charity stall at Bracknell market for 1995 has been booked for Saturday 8th April. Make a note for your diaries we will be expecting lots of volunteers for this day plus any old bric-a-brac you may have, which we can sell.



### *Yakkety Yak*

Which female presenter was heard to say " she was impressed by the equipment Kevin has in his bedroom.

*(ED: How many female presenters have actually been there !!!! )*



### *Feedback (Mondays)*

Caroline reports:-

The mug winner tonight 24/10 was George Regwell ward 3. He gave us a donation of £5. He was so pleased to win & said he would treasure the mug forever !

It was nice because they were all up & listening when I delivered the mug & so grateful.

*(ED: If Caroline delivered me a mug in bed I would be very grateful. What a great way to brighten up an evening ).*

PS. Keep up the good work Caroline and thanks for the feedback.

PJ



### *Did You Know*

A member of the Tuesday crew is a secret Take That fan. Claims that material offered to him were for his daughter were unfounded ????.



### *Who wants to*



# Broadcast Tonight ?.

I think we have scared Lisa Jones off: last week we made her do half an hour on her own. Lisa did really well, but was terribly nervous. She shudders when we suggest that she should record one of her shows. Lisa has gone to Manchester this week, that's a bit over the top, she could have just said she was unwell.

Keep up the good work Lisa

**Kev & Rebecca.**

*(ED: I'm sure we have all been in that position the first time we did it ( and the broadcasting ) !!!!! )*

## **Tales of a master jingle maker**

After five hours of recording the new promo jingles for the new package We finally managed to get Lee to talk properly. It took many hours to stop him mincing his words together. It was very difficult to stop him saying Radio Headerwood. Will Lee be immortalised on CD and fulfil his life's ambition of becoming the god of jingles ?.

**Kev & Rebecca.**

## **Feedback (Thursdays)**

Rebecca Reports:-

I'm extremely impressed with how domesticated Kevin is, not only did he sweep up the whole of Studio 2 even making me lift my feet up ,so he could sweep underneath them, he got the dust pan and brush out and got rid of any hard to get at areas and then to finish, out came the sparkle and he polished everything in sight !!! So anybody interested in employing a cleaner look no further than Kevin.

*( ED: It wasn't only the studio's that got some sparkle, looks like you have put a sparkle in Rebecca's eye's as well. Nice one Kevin )*

## **Feedback**

Amanda Reports:-

Tuesday 18/10 Tony started the show with a bang but not literally. He started by playing the wrong CD- didn't play theme tune but first request with a few pips inserted. Thank goodness he didn't switch the CD player off but then there is another 55 mins of his show to go.

## **More Yakkety Yak**

Why did Lee & Rebecca come into the studio one Saturday afternoon for an "other" which lasted only 15 mins ?.

Who on Thursdays wears Mickey Mouse to bed ?.

## **Feedback**

Graham Reports:-

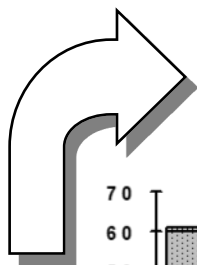
On Tuesday 18 October we played several requests for Doris on ward 4 who happened to have a birthday. Having just played her third of four requests. Tony wished her a happy birthday and then announced she only had one left. he then hastily added he meant one more request not birthday. Talk about premonition.

## **Operations Manual Change**

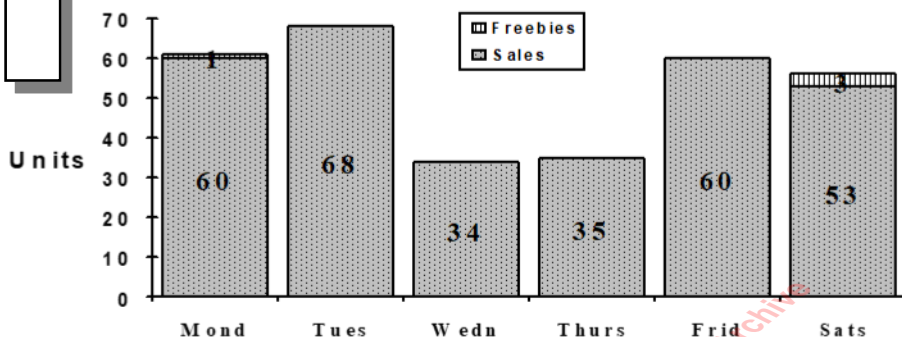
**Loan Radio Ward Rounds**

A change to the operations manual under section 5 will now include a revised section 5:2 to include the following criteria for checking for faults on loan radios.

When doing ward rounds checking



## Loan Radio Battery Sales By Night 1st April 1994 till 31st March 1995 310 Sales + 4 Freebie



the loan radio's: what should we be looking for :-

a) To ensure the radio is in good working order ( tuned to the right station ).

b) Check the battery is not dead: if so, remove it.

c) Check the battery connector at the same time if it is discoloured ( Acid attack ) and looks broken or damaged, units should be removed from ward.

d) Battery compartment, if securing cord is broken, units should be removed from ward.

e) Visual check of the headphones any broken or damaged units should be removed from ward.

f) Headphones with one ear working should also be removed.

g) Headphone securing strap cut or removed, units should be removed from ward.

h) Any damage where the main body of the radio is cracked or broken, units should be removed from ward.

i) Repairs which have been implemented by the nursing staff ( I.E. sellotape, plasters etc. wrapped around ),

units should be removed from ward.

j) When leaving a unit in an empty locker: make sure the unit is accompanied by a booklet.

A reminder card has been produced and will be displayed in the studios for all presenters.



## *Rhyme's for Beginners*

There was a young man called Lee,  
Who provided his services free, with a bit  
of speech therapy and a spark of  
electricity, our Mr Henty made some  
jingle's that will last for eternity.

***From the terrible twins on Thursday.***

***We noticed Lee doesn't get any  
feedback.***



## *Feedback*

Lee reports:-

It's Monday 31/10/94 and the  
Gremlins were out: mark was busily  
doing his Halloween checking the show  
Lance was around the wards fixing radios  
when he came back saying we had

disappeared off the radio or all the radios weren't working. Monday Ghost busters to the rescue: Lets turn the key to the right studio. The gremlins run away as it happens we start broadcasting again. Funny what Halloween does to you !!!!!.

Lee.

## ***Lipstick on your Collar***

Rebecca asks:-

Why has someone wearing bright pink lipstick and kissed 2179S-Stevie wonder you are the sunshine of my life Is someone out there secretly in love with Stevie Wonder ??

## ***More Yakkety Yak***

Who is getting a reputation for getting rid of trainees and not just on his own night !!!!.

## ***Trainee Troubles***

Sarah reports:-

Which trainee had a problem with the CD player not opening while they were practising ?. The reason they had a problem and it wouldn't open - because they were looking at the cassette deck !!!.

***(ED: have you ever tried putting a CD into the cassette deck it makes a terrible mess ).***

## ***Fight For FM*** ***( The end is nigh )***

Some of you may be aware that over the last couple of years I have been assisting in the fight for FM by hospital radio's. A letter received from the Radio Authority in October puts the final nail in the coffin as far as Radio Heatherwood is concerned.

It was hoped that the frequency 105-108mHz fm which will be free in 1995 would be allocated to hospital radios. The discussion document issued by the Radio

Authority and discussed in committee after representations from interested parties has approved the allocation of this frequency band for the use by community radio groups who seek to provide a service for Joe public within a radius of 5 km.

The only way we can obtain an FM frequency for the site is to send in a competitive tender to serve the Ascot area and cover the hospital with a second class service. One which would be aimed at the Ascot community and not the hospital.

Due to the financial implications of this and the complete departure from our aims it has been decided to bury this idea along with the faceless bureaucrats at the Radio Authority who wouldn't know a decent hospital radio if it came up and bit them in the street.

Long live the inductive loop.

PJ.

## ★ ***Loan Radio Battery Price***

When current stocks of batteries are exhausted the price of the batteries to patients will be reduced to £1 ea. This reduction has been possible with the change of supplier and type of battery.

## ✓ ***Donations***

Thursday 3/11 Patient on ward 1 £1.20,  
Friday 4/11 Jean on ward 10 £5.

## ***Grand Draw Prizes 1994***

Every year at the end of January I send out letters to local businesses etc. to sponsor our prizes. I would expect them to have answered by April. If they don't respond before that date the chance of participating in the draw is withdrawn. A letter arrived this week 4/11 from the Lakeside country club at Frimley with guess what a prize for our draw!!!!!!: to be

used on January 21 1995.

*(ED: it astounds me how slow companies can be. They missed the draw by 6 months ).*

## ✓ **Donation**

On Wednesday 9/11 James on ward 1 purchased a mug and made a donation of 40p.

## **National Lottery**

A chance for someone to become a millionaire and also a chance for money which would have come to local charity fund raising being lost. !!!!!.

Next years Grand draw will have to compete with the national lottery for joe public.

## **It's only a joke (Graffiti)**

Over the years, experience has shown the management at the station that should one person decide to write comments on a notice or materials at the station it tends to open the flood gates for others to do like wise. It may be funny at the time but lowers the tone of the place.

In the operations manual under general conduct, we find the following:-

1:9 Notice Board.

(1:9)If at any time you do not understand any notice displayed at this station contact the originator for clarification. ***A notice is not displayed for you to deface or write comments on: it is there to inform; any defacing of notices will not be taken lightly.*** This includes notices asking for your participation.

It seems we will now have to add to this to include the radio history files. as someone as added comments to an entry in the latest edition.

If you wanted those comments added you should have let me know. These books are compiled for presentation purposes and

are used when we invite our sponsors along.

I don't take too kindly to any alterations of this kind to materials which are there for your benefit especially as a lot of effort goes into compiling them each year !!!!!

PJ.



## **Feedback**

Francoise has made a return to ward 4 renowned for being called Frank by young Mr Donaldson she made a donation of 80p Wednesday 23/11.

## **Engineering Corner**

### **The death of Channel 4**

The bed head system served by the main amp in our studio's is 19 years old and is coming to the end of it's working life. So much so that channel four which provides radio four on the wards is now beyond repair as components used in it's construction are no longer available.

We are not in a financial position to replace this unit. I evaluated the cost of replacing the amp a couple of years ago for all the channels and this would cost in the region of £4500 - £5500. weigh this up with the fact that the hospital does not spend any money on repairs to the receiver units at the bedhead and are we throwing money down the drain.

What future for the radio distribution systems ?

The hospital will be in a state of turmoil if they get their go ahead for the re-development of the site. This will have a profound effect on the 100vt system as well as the inductive loop especially as they intend to demolish wards 1 to 5. who knows what little gems await us one thing is for certain based on previous incident's we are in for a rough time on both systems with no doubt numerous cables being cut and damaged.



## **New CD Players**

The move to station id jingles on CD has

prompted the idea to dispense with one of the cassette input machines and replace it with a further CD machine when funds allow. If you have any thoughts on this let me know.

PJ

## ✓ *Donations*

W/E 19/11 Ron ward 1 £3.80,  
Brodwen ward 3 80p.

## 💣 *More Yakkety Yak ( What is the meaning of life )*

Which presenter has been doing it too close to the wall ?

Who has got a fever whilst kissing the pink ?

Which night of the week can't spell, who is Muriel and why are there so many good looking women on the weekdays but not on weekends ?

And who returned to Thursdays and said I've not forgotten how to do it ?

and finally who was searching for love the other Wednesday evening!!!!.

## ✓ *Donation*

Colin on Fridays has secured a second hand computer for the station from his work.

*Well done Colin.*

## *Sweethearts Ball*

3

Rumour has it that the ball will be held at the Blue Mountain Golf Club on Friday 10th February 1995.

## *Feedback*

Sarah Reports:-

Wednesday 23/11 Daphne ward 5 says she enjoyed the record she had played the other night and was Alan Holder

presenting tonight- Alan has got an admirer.

*( Ed: Not really an admirer just one of his many groupies !!!! )*

*More feedback from Sarah:-*

Ron on ward 1 gave a donation when he bought a battery and he was only staying for one night and hadn't listened to us yet.

There isn't much gossip at the moment because David Griffiths is on holiday at the moment !!

*Sarah*

*( Ed: Sarah is having a well earned break at the moment, all change when David returns !! )*

## *New Station ID*

As from January 1st 1995 a new station id promoted by the new jingles created by Kevin & Co will be in place. All others will be removed from the studio.

Our thanks go out to all those who worked on the new style and especially to Kevin for the long hours put into getting them right.

## ✓ *Record Donation*

A record donation has come in from Mr & Mrs Bennett who picked up one of our booklets outside Waitrose earlier in the year and remembered us when clearing out.

## *Did You Know*

The Tuesday abacus has broken and Amanda struggled to find all the balls according to one A Holder.

## *League of Friends*

As part of my role as secretary for the league I also have to send letters out to sing the praises of the league. A recent reply has resulted in a promise of £2000



worth of equipment for the hospital from Johnson & Johnson.

## Feedback

Tuesday reports:-

Tuesday 29/11 Alan reads PJ's note re last weeks battery totals and makes appropriate comments( as usual about Amanda ). Alan & Graham count the batteries and money-Tony arrives late as normal, off we all go onto the wards. We wander around ward 12 then ward 10. As we ( Graham Amanda and Tony ) wait patiently for Alan whose seeing to a Patient !!! Along comes Alan- I need a batter Graham takes his left hand out of his pocket and gropes around in the blue apron-Money but not batteries- Tuesday nights Just can't get the staff.

( Ed: lucky fella fancy having a grope in *Grahams blue bag* )

## ✓ *Donation*

Alice on ward 4 28/11 donated £5 for the radio and then on the Friday gave another donation of £2.20.

## Feedback

We are only Human?

Lee Henty is on the ball on Mondays any problems by the management are soon noticed by Lee and notified to them by the clip. There we were trying to avoid all the functions we need to do each evening and super sleuth Lee finds our mistakes.

Nice one Lee at least you know we are only human on the management team.

## Arrivals

Lesley Archer to Fridays better looking half of the Archer Clan Nice to see you Lesley. In the new year Bruce Crossland & Sue to Saturdays.

## Feedback

On Saturday 10/12 an explosion of Bill's on ward 3 but Bill MK2 promptly rung the radio station to let us know that he had won £10 on the lottery after we had announced

the numbers, also to let us know that he was related to Tony Hatch & Jackie Trent.

( *ED: Shame, weren't they responsible for the theme from Crossroads ?* )

## Departures

It is with regret that we have to announce the departure of one of our female contingent Sarah Loader. Wednesday 14/12 was Sarah's last Programme. One of our ace reporters to the newsletter, Sarah Joined Radio Heatherwood in April 1993 and quickly became a committed volunteer. Sarah was Joint Teamleader on Wednesdays and I'm Sure she will be sadly missed by the station and the listeners who tune into Radio Heatherwood. We wish her well for the future and hope she may return.

## And in the End

*1994 That was the year that was.*

Another year draws to a close and I for one can't believe where the last twelve months have gone.

An interesting year for the radio station with people leaving and returning, another successful sweethearts ball in February and at long last the allocation of the room next door. The success of the radio this year, as always relies on the activity of the hospital. Press reports about possible changes to the services offered at the hospital have had an immediate effect on donations sales of batteries and support in general for the league of friends. Our standing with staff on the wards is as strong as ever with our ward rounds for requests and loan radio's cementing our commitment to providing a quality service for patients and staff. This doesn't go un-noticed by the nursing staff. Loan radio's although the quantity on the wards has risen to 152 the sponsors obtained for new units is disappointing. The first year under the new criteria imposed upon us from the Radio Authority has I believe been reasonably problem free apart from the video recorder in the early months.

Our relationship with the administration still remains tenuous with actions carried out by the administration



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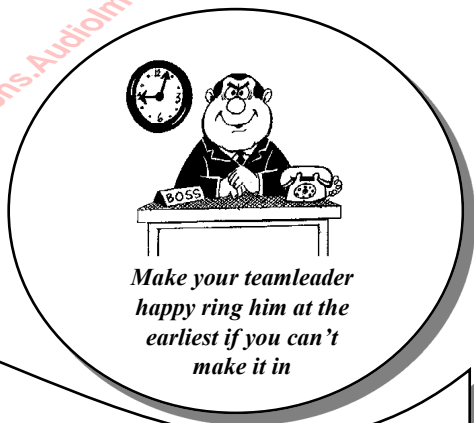
with little or no consultation with us on the consequences of such actions. Their is also still no financial commitment by them to assist provision of the radio service at the hospital.

The radio service has one important commodity which maintains the success of the service and that is the commitment of the staff who turn up each week. Two more long service awards this year to Alan Holder & Lee Henty for five years service should be encouragement to others of the commitment undertaken by staff. On behalf of The League of Friends and the management team I would like to thank each and everyone of you for your contribution in 1994.

*Have A Happy Christmas and we'll see you all in 1995.*

*Happy New Year  
Radio Heatherwood.*

*Best Wishes to you and your families*



## Feedback

**Mondays, Tuesdays, Wednesdays, Thursdays  
Fridays.**

**Where are your stories ? Your Newsletter  
needs You.**



# *A Room with a View*

## *What price to change our outlook ???*



### *A Room with a View*

At the league of friends meeting 7/11 David Smith well known sales person renowned for selling snow to the Eskimos has sold the league on the idea of the new room and our pleas for financial assistance. They have responded by contributing £2103.25 the cost of the invoice from the hospital Contractor this leaves us with the balance £3402.83 to be raised as an on going project by the radio staff.



### *Donation*

10/10 Sunninghill Fuel Allotment  
Trust £1000  
**Balance £5506.08**  
**PJ.**



### *Building for a better outlook*

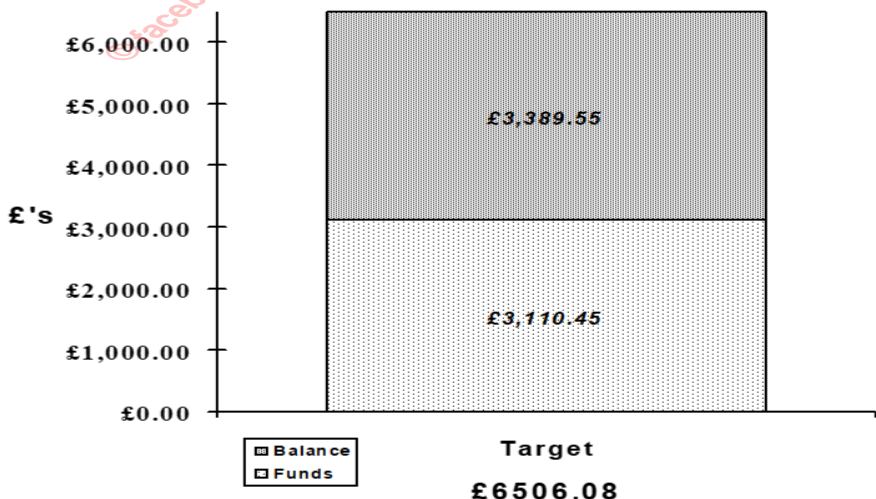
How far is the work likely to progress ?

The present work undertaken will only proceed to a point where the money runs out and that is likely to be once the major structural changes have been completed. This means there will be no money for the soft furnishings and many other changes which will be required. It is hoped that some kind of availability to the new room will be evident early in the new year.



### *Failed response*

A request to the Ascot fire Brigade trust for assistance was turned down 10/12.

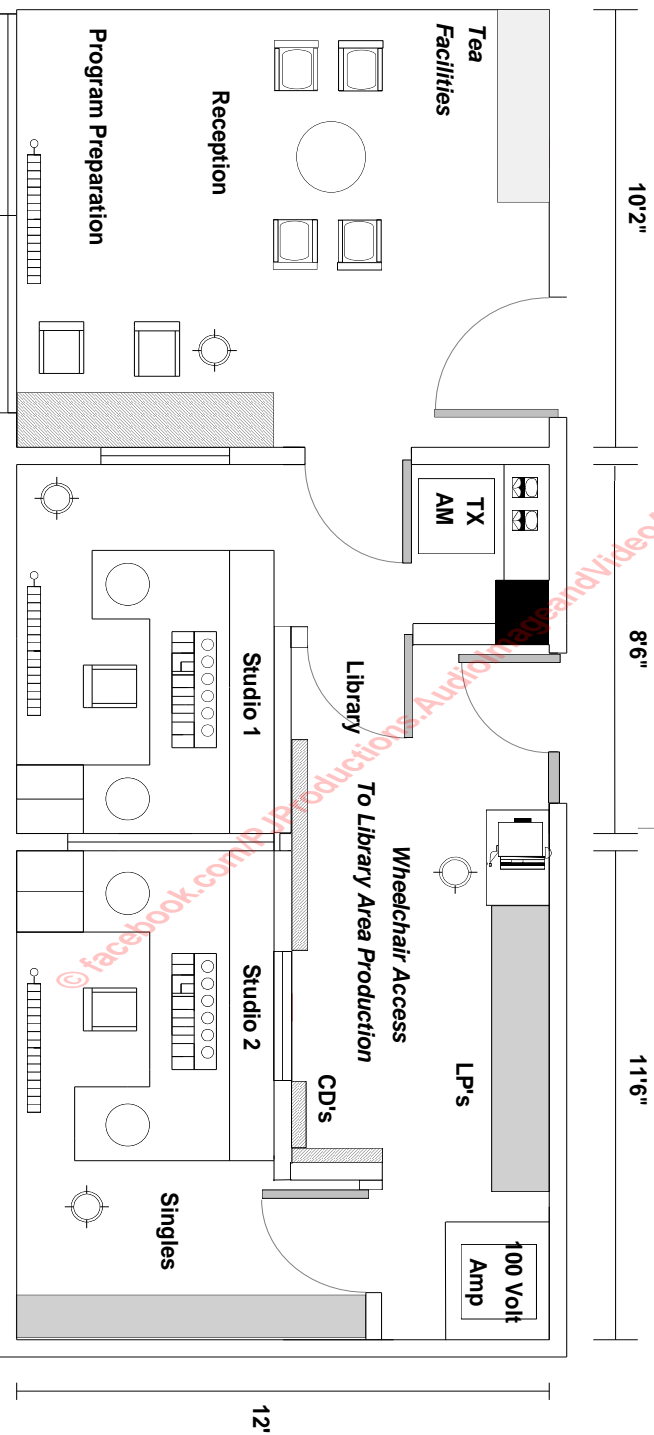


# Radio Heatherwood

Proposals

New Library & Reception

27 November 1994



## **Mondays.**

**Lee Henty Team-leader.**

Mark Porch Presenter.

Lance Scovell Trainee

Caroline Dandridge Trainee

## **Tuesdays.**

**Alan Holder Team-leader.**

Amanda Chivers Jnt Team Leader.

Graham Hyman Presenter.

Tony Gardner Presenter.

## **Wednesdays.**

**David Griffiths Team-leader.**

Desmond Hutchins. Trainee.

## **Thursdays.**

**Gordon Young Team-leader.**

**Rebecca Loader Presenter.**

Kevin Donaldson Presenter.

Lisa Jones Trainee.

## **Fridays.**

**Colin Archer Team-leader.**

Craig Titley Trainee.

Paul Del-Nevo Trainee.

## **Saturdays**

**Dave Smith Team-leader.**

P.J.Davidson-Smith Presenter.

Keith Smith Presenter.

Bruce Crossland Trainee.

## **Supporters**

Roger & Ada Hawkes

Lesley Archer

Sue Crossland

**And then there  
was 21**

### **Some Useful Numbers**

**Manager**  
**Dave Smith**

**Secretary**  
**PJ Davidson-Smith**

**Studio Manager**  
**Gordon Young**  
**Evenings**  
**Work**

### ***Man with a bus***

The final event for this  
years supporters group  
11/12. Christmas  
Shopping at the  
Lakeside Thurrock with  
Dave the Rave. Hope he  
got my present