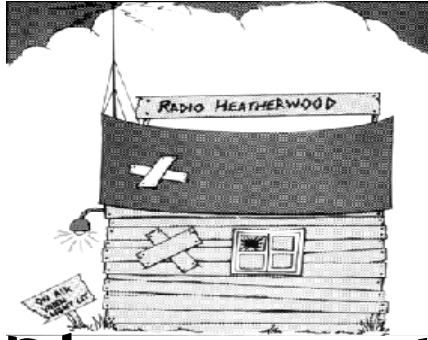


RADIO Heatherwood



Presenters Newsletter Iss 63 Jan/Feb 1995

The Radio Heatherwood staff newsletters took many styles and methods of production during it's publications.

The originals have been lost, but to show the flavour of the content we have recreated an issue (63)

a newsletter originally published in February 1995.

This was produced using Microsoft publisher and would have been printed on a coloured sheet of paper. All the layout mistakes and poor positioning of items are still shown, so as not to change the history of the development of the newsletter.

A copy was then left in the team trays for each volunteer.

The only changes made to these have been the removal of personal phone numbers.

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Presenters Newsletter



RADIO Heatherwood

In this months newsletter:- Happy New Year , keeping the pressure on, info for ward staff, 1995 year of the loan radio, room with a view, words from the boss plus all your favourites.

✓ *Donations*

W/e 17/12 and donations this week on Monday from Grant 5p on Wednesday 30p from Mercy and on Thursday another £2.00. On Thursday £1 from Melanie and on Friday .50p. A total of 3.85 in donations for the week.

★ *Loan Radio Sponsor*

The departure of Sarah Loader from the radio station prompted Sarah to sponsor a loan radio. On Wednesday 14/12 Sarah handed a check for £10 to the management. This raises the sponsorship of the loan Radios to 157 and brings the total for the year to three sponsors.

Arrivals

11/1 Dennis Wilkinson to Wednesdays

✓ *Donation*

Mum & Dad Griffiths were given the sales pitch by a well known son and the result 14/12, a donation of some records which were collecting dust.



Christmas Cards

The following sent cards to Radio Heatherwood Roger & Christine Hawkes, ward3,4,6, Margaret the cleaner, Kingston Hospital Radio, Wireless Workshop, and John & Marion Rathbone (Trolley Shop).



Did You Know

Lee reported on Monday 19th December that the computer wouldn't set the date but everything else was fine. Rumour has it during the month of December Mondays wouldn't know what day of the week it was anyway "hic hic".



Feedback

Graham Reports:-

On Tuesday 20/12/94 Alan had obviously had too much Christmas cheer. When playing a request for frosty the snowman by Nat King Cole he immediately stopped the record because it was on the wrong speed, or was it ?. Not convinced he had done it right he changed turntables, Oh horror still the wrong speed, oh gasp both turntables are faulty he announced, I'll have to play something else.

He did eventually play "frosty" at the

right speed when it was pointed out to him that the record does start off quickly, as though its on 45, but does in fact play at 33, (or does it) ?????.

(ED: Another case of the twilight zone or is it old age creeping in ?).



A Room with a view

PJ Reports:-

Over the Christmas New year period PJ spent all of his holiday on the major construction work to studio one and the library. It was hard work but we can all see the benefit of the changes. One visitor to the studio during the period was Lee who promptly asked what had changed ?. It's nice to know that the work doesn't go unnoticed.



Feedback (Post Bag)

Ethel writes:- 7/1 Thank you for lots of pleasure I've had from your little radio I'm passing it onto the next bed, just a little donation enclosed £5. Thank you from Ethel.



Feedback (Post Bag)

Karen McBrien writes:- Thank you very much for making my stay in Heatherwood hospital more enjoyable by playing our records over the radio for Eleanor (Born 13.12.94) and myself and the christening mug given to me on ward 6. I would like to take this opportunity to wish you all a happy Christmas and peaceful New year. enclosed £5.

P.S. Sorry you had to play them twice !.



Feedback

(Wednesdays)

David Writes:-

I just can't understand it I've tried washing, I've stopped being rude and the other day I even used some deodorant and still the Wednesday crew are tripping over themselves to leave. Having managed to scare off nearly all the presenters on a Wednesday (Stick around Desmond please) I have to thank Colin & Lesley Archer for making up the numbers on Wednesday 4th January. Heatherwood's answer to the Jamesons !!!.

P.S. I didn't get a chance to wish Sarah Loader the best of luck and I hope she comes back when she gets used to doing a full days work. Poor girl it must be such a struggle.



RHSG 1995

Have it away days

(Great days out)

Sunday 16th April Blenheim Palace.

15th -19th May North Devon Holiday
Ilfracombe.

Sunday 28th May Dorset & East Devon
Tour.

Sunday 18th June Cheddar Gorge.

Sunday 23rd July Canterbury.

Sunday 20th August Southsea.

Sunday 17th September Leeds castle.

Sunday 15th October Crinkley Bottom.

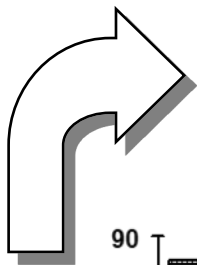
17th - 20th November Tenby.

Sunday 10th December Xmas shopping
Lakeside shopping Centre.

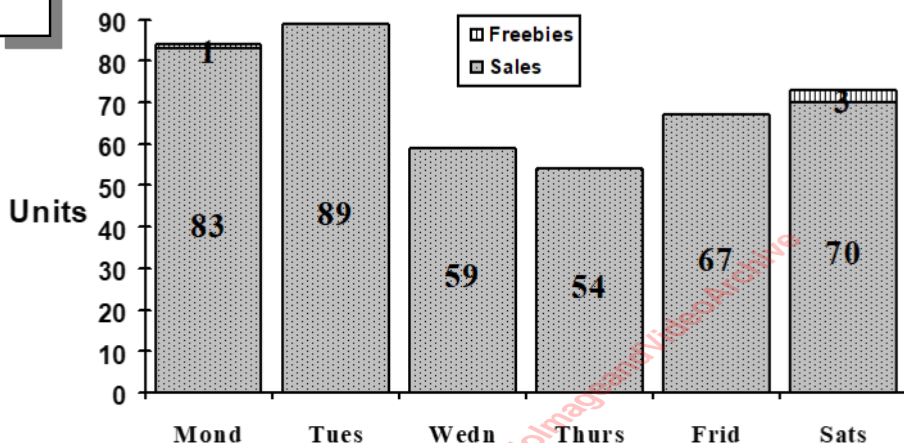


Feedback Mondays

Caroline Reports:-



Loan Radio Battery Sales By Night 1st April 1994 till 31st March 1995 422 Sales + 4 Freebie



Jack ward 1 won the mug draw 9/1
When Lee & I delivered it we were greeted at the ward and shown to his bed. He was thrilled to have won & mentioned that his grandchildren would be pleased for him. He duly kissed us & then his neighbour asked Lee & I for a bottle to "Wee in" !!!.

(Ed: Is this known in the trade as taking the "pee")

Yakkety Yak

Which two presenters cuddle up close when they have their photo's taken ?.

Which two presenters look good in Santa hats ?.

Who has taken pictures recently for blackmail purposes ?

Copy of a Letter to Nursing Staff 3/1/95

Dear Sister

We are writing to bring you up to date with the service provided by the League of friends and Radio Heatherwood and also to highlight a couple of problems in which we seek your co-operation in solving.

The loan radio service has allocated 152 units to the wards (1,3,4,5,10). This is where the bedhead system is in a poor state. The loan radio will receive Radio two during the day and Radio Heatherwood in the evening. Replacement batteries can be obtained from the radio staff or from the trolley shop, current price £1:00.

Do Loan Radio's Work Outside of the Hospital ?

" No " If patients ask, they will not work outside of the hospital. The tuning control has been removed and they are fixed to our broadcast frequency of 999kHz. This signal does not extend beyond the hospital boundary. We re-transmit Radio 2 on our frequency

during the day. No other local or national radio broadcasts on this frequency. If the radio was to be removed it would appear dead when trying to listen to it.

Loan Radio Maintenance

When the radio staff carry out ward rounds for requests, it is their duty to check for radios at empty lockers and if necessary remove any dead batteries and remove the radio if it needs repair. What has been happening is radio's are not left in the bedside lockers and are put away by members of the hospital staff. This prevents patients using them, and it also prevents us from checking them.

If you do need to put the loan radio's aside because a patient says it faulty: please leave it where our radio staff can check them. This will also allow our staff to take them away for repair.

If you have a batch of radios which need to be returned to empty lockers please leave them where our radio staff can check them and issue the units to patients without.

The list of allocated units probably bears no relation to what is actually on your ward bearing in mind patients swap wards and take their radio's with them and also units have been stolen. We have had occasions where the units have ended up in a London hospital, or Wexham Park. We do endeavour to keep them to their allocated ward.

Do you know where any loan radio's are ?, have they been put away in a draw or cupboard ?.

We aim to return repaired radio's to the wards within 14 days. The cost of maintaining the radios has been less than

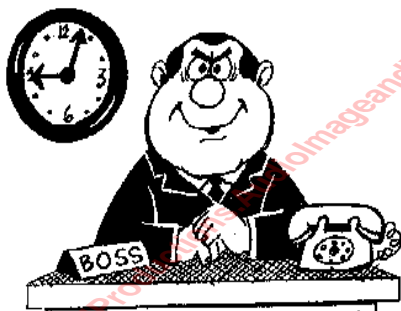
sixty pounds in the current financial year.

We Need More Sponsors

Whilst it would be nice to think that all 152 units on the hospital are still here we know they are not and to replace the missing one's we need to obtain more sponsors. Your ward has been allocated 30 units (list attached). Each unit as you can see has been sponsored by the League of friends Radio Heatherwood or a former patient.

Ward 1 Loan Radio Allocation As at 30 January, 1995 Total 30 units Allocated

If a patient shows an interest and wishes to sponsor a radio it will cost £10 and will require the name & address of the sponsor with a cheque made out to Radio Heatherwood. The loan radio service including the sale of batteries is a non-profit making service provided by the volunteers of the League of Friends & Radio Heatherwood for the benefit of patients at



Don't leave it till the last minute before you tell the team leader you can't make it.!!!

Heatherwood.

We thank you for your continued support and hope this letter will clarify any points you may have about the service.

Secretary Radio Heatherwood



Feedback Thursdays

Rebecca reports:-

On our last show before Xmas we took advantage of wearing the Santa hats left in the studio it went down really well on the wards, we also got lots of comments all good ones I'm

pleased to say.



Feedback

A patient on ward ten recently has a novel way of disposing of flat batteries in his radio he puts the radio in the rubbish bag. An eagle eyed domestic found two radios in the rubbish.

(ED: just what we need !!!!!)



Records Records and More Records

Spare a thought for Keith on Saturdays as every week after his program has finished he has been glued to the key board keying in all the new records especially albums which have been donated.

Nice one Keith

★ Loan Radio News

1995 the year of the loan radio !.

Enclosed with your copy of the newsletter is a sample of a leaflet which we intend to trial on two wards. In our continuing effort to raise the patients awareness of what we are trying to achieve with the service, this leaflet will be made freely available.

Some feedback please on these:- PJ.



Engineering Corner

Keeping the pressure on:- enclosed is a copy of a letter sent to Director of operations on 2/1/95. The letter may look technical but read the content and you will see things aren't as rosy as they may seem.

Subject:- Radio Systems at Heatherwood

I am writing with regard to some grave concerns we have over the future of the

radio services at Heatherwood. To understand our concerns it will be best if we outline here the current state of services offered.

Bedhead system using 100 volt amps

The bedhead system using the plastic headsets and driven by the 100 volt amps from the radio studio or from the amps in the plant room in the EMI building, are in a poor state of health.

If we take the amps in the radio studio these are 19 years old and were originally paid for by the League of friends after the original amps were destroyed by fire. The four amps are now down to three because a recent failure on the radio 4 amp has meant the replacement parts are unavailable because of the age of the unit. The amps deliver service to wards 1,2,3,4,5,6,7,8,9,10.

Channel 1 Radio 1.

Channel 2 Capital Radio.

**Channel 3 Radio Heatherwood/
Radio 2. Radio 2 service supplied from
Radio Heatherwood Transmission rack.**

**Channel 4 Radio 4 (Broken
beyond repair).**

On the distribution side wards 1,3,4,5 have very few bedhead units with plastic headsets or the control units are broken.

On wards 6,7,8, a limited amount of hand held units are available with access to the radio service: provided the plastic headsets are still attached. (Ward 7a does however have a distribution problem on the hand held units).

Ward 9 not used.

Ward 10 has no service at all on the bedhead. The supply cable was cut during building work of the restaurant in 1988. This has not been repaired despite notification to the hospital on more than one occasion.

EMI Amps

The bedhead system fed by the four amps in the plant room in the EMI building, serves only the wards in this building. The siting of the amps in the plant room has made them very

susceptible to damage from over heating because of the small metal 19" rack and the fluctuation in the ambient air temperature. At this present moment in time the following amps are broken:- Channel 2, Channel 3, Channel 4

When in full working order they should provide:-

Channel 1 Radio 1

Channel 2 Capital Radio

Channel 3 Radio

Heatherwood/Radio 2 (Power amp broken) Radio 2 service supplied from Radio Heatherwood Transmission rack

Channel 4 Radio 4.

On the distribution side most bed-head's are in good working order with only a minor shortage of plastic headsets.

Inductive loop Service 999kHz AM

The inductive loop service was installed in 1988 it cost the radio station £10,000 to provide this service for all patient care areas in the hospital.

The inductive loop service is delivered to the site from the transmission rack in the radio studio. Four coax cables supply service to 31 aerials around the site, each one will induce a signal into an ordinary am radio provided they are within 60ft of any aerial. The system is covered by a two year maintenance contract, renewed and paid for by the League of friends.

The system was installed as a back up to the bedhead system. The idea was to give patients an opportunity to tune into the hospital radio service on their own personal radios should there not be a bedhead unit working at their bedside.

In the six years the system has been installed only one incident of maintenance call out has been required and that was not the fault of the system but an engineer with a drill: result £350 worth of damage.

The system is in good working order and has to be re-licensed each year with

the DTI and the Radio Authority.

In support of the inductive loop service 152 loan radios(sponsored by former patients the League of Friends and Radio Heatherwood) are available on wards 1,3,4,5,10. The maintenance of the loan radios is carried out by the radio station and funded by the league, at present this is less than £100 a year. Each evening the volunteers from the radio station will conduct ward rounds collecting requests and checking for faulty radios: plus ensuring patients can obtain replacement batteries.

What future for the radio systems at Heatherwood ?

By design the early bed-head systems are very prone to damage from patients, later versions were improved upon but are still very expensive to maintain. I researched the cost of replacement amps in the radio studio and that would set you back about £5000-£6000. This wouldn't help matters if money wasn't spent on the distribution side and that would be excessive. Each replacement plastic headset will cost you £2.50 ea. minimum. Each control unit for the bed-head's on wards 1-5, would cost you at least £30 ea. to replace and added to this you must add in the man-hours (£ ????) cost. **The League of friends or the radio station are not in a financial position to fund repairs to the bedhead system.**

Where the old style bed-head system hasn't had any money spent on it, the inductive loop service has now become the primary listening service on those wards (1,3,4,5,10). The inductive loop system was never installed to be the primary service only as a back up. If the bed-head system is allowed to deteriorate any further we may find that the inductive loop system will become the primary listening service on other wards as well.

When ward 15 was built from the old gymnasium in the EMI building we sent all

the necessary details to the hospital detailing the benefits and the likely cost of an installation. Our representations were ignored and this ward since construction cannot receive our inductive loop service nor has it been able to receive the service on the bed-head's in this ward!!!. The financial burden placed upon the hospital would have been less than £1000.

We are very concerned about the future at the hospital of the inductive loop system. The impending changes to buildings and the change of use of departments could decimate our cable network and bring down the existing installation. The radio station or the League of friends doesn't have the necessary funding to pay for additions or changes to existing aerial locations. It also doesn't have the funds to pay for repairs where contractors might cause damage. We are enclosing a second batch of installation details (copies supplied in 1988) with this letter in effort to ensure that should changes be required, consideration will be given by the hospital in protecting the inductive loop system.

Summary

We have outlined the current situation with regard to both systems. The hospital must make a decision on whether or not to support the radio systems or adopt one or the other. In either case long term commitment is required. It would be all too easy for us to suggest the adoption of the inductive loop system. In reality it comes down to what the hospital actually wants and what in the long term is going to be best for the patients. The future funding by the league & the radio station of services and equipment, will be influenced by the direction the hospital takes on this issue.

This letter is not meant as a criticism of current policy by the hospital. It has been compiled to inform management of the difficulties one can encounter on the wards currently. We hope the hospital will give due consideration to the points raised in this letter

and advise us on what course they intend to take in providing radio services for patients in Heatherwood.

We look forward to your early reply.

PJ Davidson-Smith Engineer/ Secretary
Radio Heatherwood & League of Friends

!!!!!!!!!!!!!!!!!!!!!!**Stop Press!!!!!!!!!!!!!!!!!!!!**

A reply has been received and a meeting has been arranged with the estates dept 22nd February. We'll keep you posted on the outcome.



Feedback (Wednesdays)

David Griffiths Reports:-

On Tuesday 24th January Raymond on ward 4 gave Al the "T" shirt a request and explained that he'd been trying to get hold of this track for ages. Wednesday Night Al rings to say he's been to Reading to find out the details of the record for Raymond. I relayed this info to Raymond and I've seen some happy people in my time he was over the moon. " If there was a bar here I would buy that man a large G&T" he said.

Well done Al.



Did You Know

If the CD rack fell on Kevin's head it wouldn't make any difference to him.

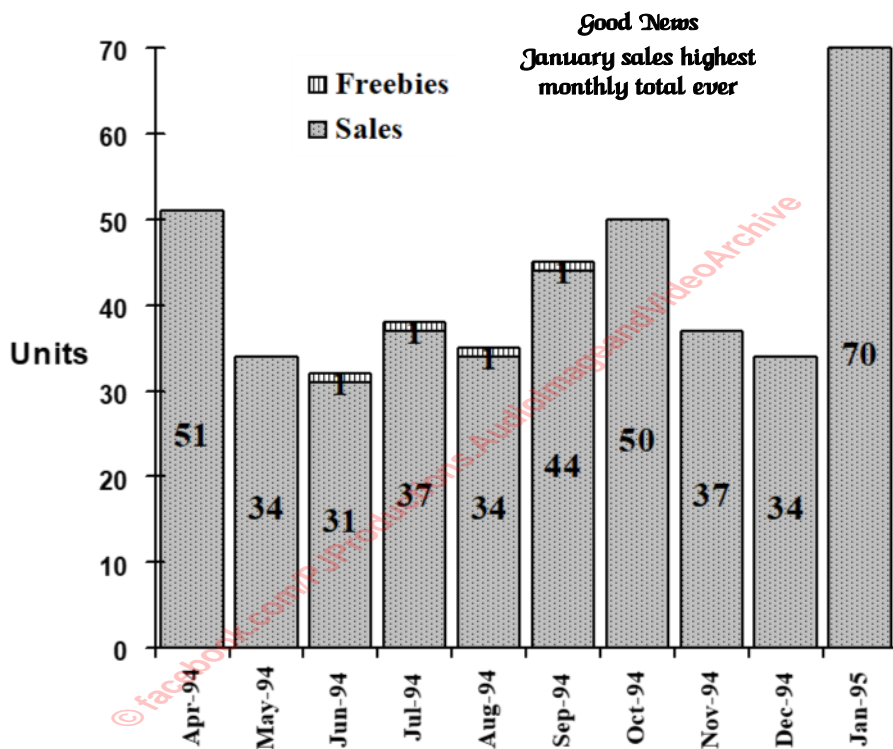


Lee Henty Jingles machine

We were very concerned to hear Lee "jingles" Henty is due to have his tonsils out, does this mean that his jingle voice maybe affected we do hope not !!!, the jingles wouldn't be the same without him. seriously get well soon Lee and hope you're up and jingling again soon.

Kev & Rebecca.

Loan Radio Battery Sales By Month **1st April 1994 to 31st March 1995** **1993 Recorded Total Sales 394+ 38 Freebies** **1994 Recorded Total Sales 422 + 4 Freebies**



(ED: Hope they don't turn the trolley round !!!!).

Cause for Concern

Dave Smith Writes:-

The following pages are dedicated to those who fail to follow the operations manual and need reminding of aspects of the radio service which have caused us

headaches over the last month
Patient Requests.

I'd like to remind you all that you should not voice over any part of a patients request, announcements or any remarks you feel appropriate. Where it is practical always play all the record. Remember it is one of there favourite records, you should not be destroying it by talking over the middle of it or making smart remarks about their choice of music or singing along with the mike open.

When a patient asks for Irish, Scottish,

Welsh Music, always enquire if they want a traditional tune or if it applies to the artist and anything by him or her would be fine.

Trainees

When you are classed as a trainee you are under the guidance of you team leader or other members of the crew assigned to help with your training. During this time you do not have any rights to programmes as a presenter, you are a guest on the persons programme who is driving. If you are given a slot to present by your Teamleader on your night, this is at his/her discretion. It is in your own interest to complete your training either as a full presenter/programme engineer or Presenter only, your trainee status will then be replaced by the aforementioned status statements.

Computer

When marking up requests on the computer, don't take the first NO answer it gives you as being the right answer. No answer can be caused by the following:- Incorrect spelling, Incorrect title, wrong spacing, Wrong spelling of common words, We've gotta get out this place- animals (790) will not show under, we got to get out etc., computer will answer ***NO. Don't forget you can word search as well, slow I know, but it's better than having to say no to the patient then have the next night find it by simple deduction.***

Are you a good detective when it comes down to finding requests. When you have to turn down a first choice of request and play the second choice or, you have to turn down the request altogether, it should be placed on the Saturday clip for logging as a possible future record to obtain for the library. If we do have the request, then you can be pointed in the right direction for the future thus updating your knowledge as well.

When you leave the request slip on the Saturday peg make sure the Night it was collected is circled on the top of the request slip.

Saturday 14th Jan '95

The Radio Heatherwood operations

manual is there for your guidance, all of it is there for a very good reason, none of it is there for flippant reasons or for the sake of it. Many have signed up as reading it others are still reading it, I would suggest to you all that the occasional reading to refresh your memories from time to time.

Do you remember frantic phone calls to Teamleader or words from your Teamleader around the above date. Keith and I where doing ward rounds on this day, I noticed Keith was apparently bogged down at one end of the ward (), I joined him, the patient then tells us that she sees no reason to pay a pound for her battery radio as we can with a little effort obtain one of these for nothing by getting them from beds that are not being used. The very nice radio man got me this one so this other lady can have one. After a full explanation was given as to why it should not be done, the lady apologised and promptly paid one pound for use in the loan radio.

What is it I'm writing about, It's hospital HAND HELD RADIO SELECTOR UNITS, with or without plastic headsets, metal or plastic construction, incorporating in the wiring emergency nurse call lights/buzzer. Two nights were doing this.

Before we go any further, I understand that best intentions was always at the heart of the matter, it is a matter for which the station was severely ridiculed in the past and one that I thought had long past into history.

In the bad old days when there was no inductive loop, no loan radio's these units did get moved around, more and more started to become defective, the works department were informed that radio staff were moving them around. Blame was laid at our door for, worn wall connectors, constant failure of nurse call lights. We were informed that we were to ensure are volunteers were not moving these units or else serious repercussions on patient care and the future of the station may be the outcome that no one would want to see. We

were reminded that under NHS rules Volunteers are not to interfere with any hospital equipment, move or attempt to repair.

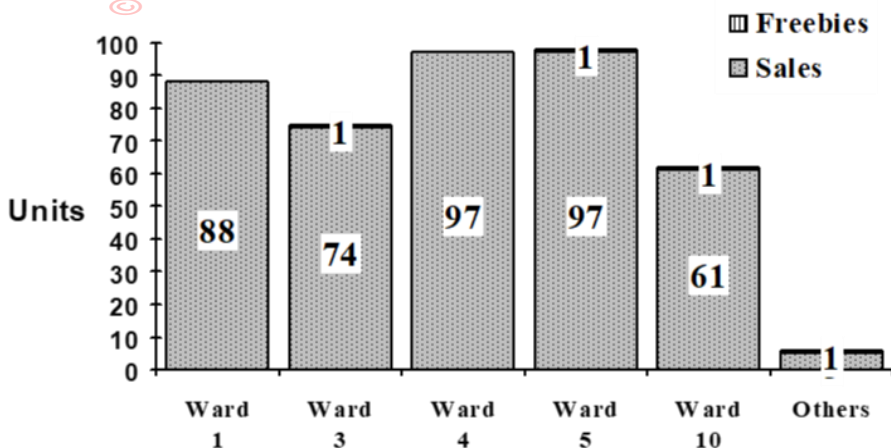
What of Today ?

When A bed is ready for a patient the nurse call light is checked, this light can be a separate push or a push incorporated in a hand held unit, either way it is still part of the wiring circuit at the bed head. At the time of testing everything is in it's place. Hand held unit removed for another patient changes the conditions under which that light was tested, a unit has been taken out of the circuit, worse still you may have taken the only available unit for that bed. Some wards the wiring is different from one end to another, just cause it works this end, does not mean it will work the other end, you also run the risk of causing a short in the wiring. Another ward the radios are wired in series, one goes down they all go down. So it goes on, it's a mine field that would entrap us all. It is one of the reasons we have the inductive loop today, the loan radio service as well. When faced with a patient with no radio, you

have checked the bed head is not working or the headset his missing, offer to find a loan radio from a vacant bed, if this has no battery, state you have found one, unfortunately it does not have a battery, we cannot supply them free of charge as the cost each year to do that is beyond our capabilities or words to that effect. If after that the patient declines, then you have to say your sorry but your unable to offer anything else, leave them a booklet and tell them that the full information on the services are in it. At the end of the day you did your best for them, you have to be tough about it, it does sadden you at times but you have to remember at least you have not done anything to jeopardise your and the stations position. Some of you will remember the days when we had free batteries for hardship cases, people soon cottoned on to this, Three months and over Two hundred

Loan Radio Battery Sales By Ward April 1994/1995

Recorded Total Sales 422 Sales + 4 Freebies



pounds it had to stop. People are people, they will try it on, unfortunately the genuine case gets lost amongst them.

At the present time we are talking to the powers to be over the future of the radio system at the patient end, discussing all aspects of the receiving the radio at the patient end, there will be news from P.J. as it develops.

The Bottom Line.

Don't move the hospital hand held radio units under any circumstances, NOT EVEN if encouraged to do it by ward staff.

Next News Letter, some Loan Radio News of how some patients use and abuse the service, some weird and wonderful items to open your eyes.



Arrivals

The station welcomes Paul Bennett to Wednesdays. 8/2.



Alan Holder's New Body

It had to happen the old body became faulty and beyond repair so a new body was requested and new life is breathed into a radio that has given many years of service (030). Those who thought I was referring the famous Alan Holder of Tuesdays. Curb those wicked thoughts.

(ED: actually I think it was his wife who said he needed a new body !!!!).



We've got it taped.

During the building work on Saturday 28/I took the opportunity to listen to the Thursday programs. Kevin & Rebecca were responsible for the programs 26/1, it was outstanding with a great choice of records which truly reflects the age group of the listenership. Keep up the good work .



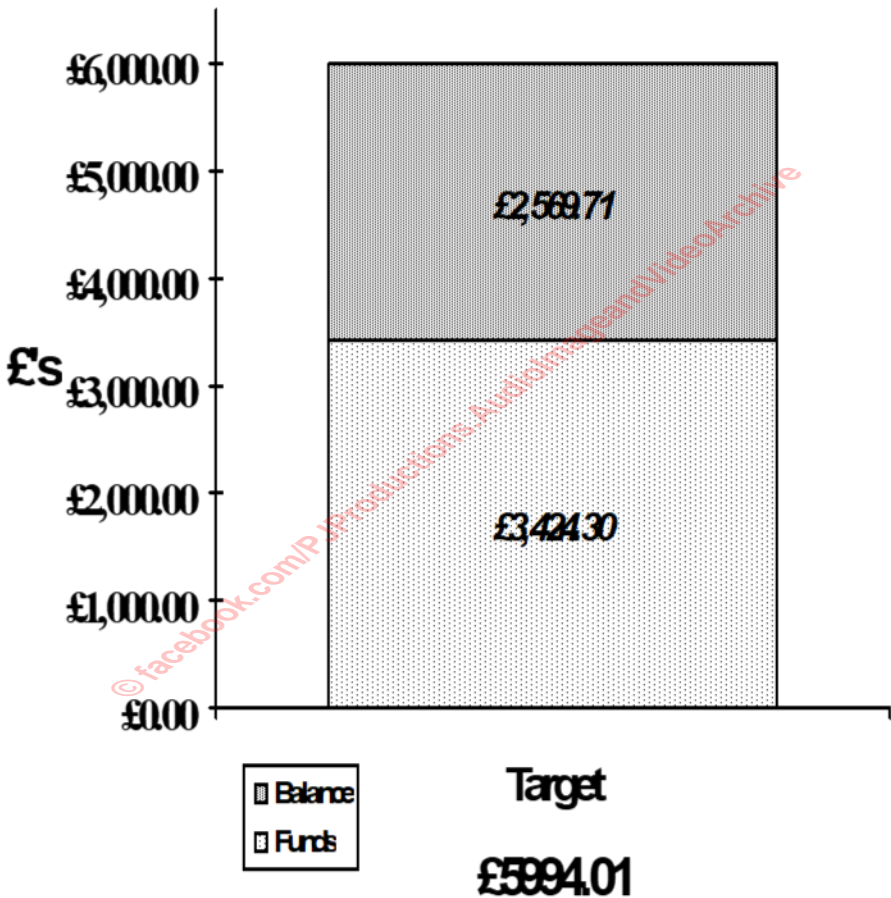
Car Parking Permits

A reminder to all, if you leave you must surrender your permit. The hospital are informed and the permit is invalidated ***Don't jeopardise the facility for others surrender that permit.***

PJ

A Room with a View

What price to change our outlook ???



A room with a view

Why do we need all this money the work is almost finished ?

We may have completed what on the surface looks like the major work but with the money almost at an end we are limited to how far we can proceed.

The overall price has been revised down and the new figures are shown.

WHAT WE'VE SPENT SO FAR !!!!

1 CONTRACTOR PREPARATION OF NEW ROOM WINDOW CUT IN WALL
AND DOOR CUT THRU TO NEW ROOM REMOVAL OF SINK UNIT ETC.
HOSPITAL CONTRACTOR.

2103.25

1 BUILDING WORK & PAINTING PJ & CO.
1191.08.

3294.33

WHAT WE NEED TO SPEND :-

1	CEILING REFURBISHMENT.	150.00
1	SECONDHAND PHONE SYSTEM	200.00
1	FRIDGE.	150.00
12	Boxes (12) CARPET TILES TO COVER 31' x 12 '.	660.00
4	RECEPTION CHAIRS & VARIOUS BITS.	650.00
1	WINDOW VENITIAN BLIND 9' 8" X 6'.	150.00
1	OCCASIONAL TABLE.	40.00
1	MISCELLANEOUS.	100.00
1	WALL CUE LIGHT(SINGLE) CANFORD 51-931.	49.47
1	WALL CUE LIGHT(DOUBLE) CANFORD 51-932.	75.55
1	CUE LIGHT LENS (RED) CANFORD 51-912.	1.47
1	CUE LIGHT LENS (AMBER) CANFORD 51-913.	1.47
1	CUE LIGHT LENS (GREEN) CANFORD 51-915.	1.47
1	PAIR SPEAKERS HI-FI STORE.	50.00
1	PAIR SPEAKER STANDS.	12.25
1	AMPLIFIER & TUNER.	250.00
	VARIOUS CONNECTORS + ENCLOSURES ETC MAPLIIN.	58.00
1	MISCELLANEOUS ELECTRICAL AUDIO.	100.00

Total 2699.68

WHAT WE'VE SPENT 3294.33

WHAT FUNDS WE HAVE 3424.30

WHAT WE' NEED TO SPEND 2699.68

ESTIMATED TOTAL 5994.01

The Radio Heatherwood supporters group has donated £300 to the cause and this has allowed us to commence painting. I have already used 3 weeks of my annual holiday for 94/95 to progress the work as far as it has come. added to which I have been working every Saturday since November on the project with no chance of broadcasting.

I don't foresee us being able to use the new room and all the work finished until April/May.

What will also be a deciding factor will be funding .

Are you in a position to help ??? Do you know someone who has some spare dosh??? If a letter will help give us a call !!!!



Record

Donations

A batch of singles have been donated by a friend of Graham on Tuesdays.



Feedback

Al Holder gives a patient the necessary info to buy a favourite Artie Shaw track and an immediate response is received. See David Griffiths Feedback.



Feedback

(postbag)

Thank you card received 2/2 it reads :- Alan or whoever it was on Radio Heatherwood who played Artie Shaw's " what is this thing called love " with Mel Torme for me on two successive nights, and who took the trouble to send me the details of the album, name ,CD no and where I can buy it. You've made one ex pro musician very happy and my heartfelt thanks to you.

Sincerely Raymond Taylor ex ward 4.

Nice one Alan.



Heatherwood

Action Group

The subject of the League of friends supporting the Heatherwood action group in a public campaign to stop the rot at Heatherwood was raised recently and at a recent committee meeting it was decided it would be inappropriate for the leagues name to be used in said circumstances.

If individuals wish to voice their concerns they should address the community health council. This statement applies to all it's volunteers.



Press Releases

Since 1982 the press releases for the radio station have been controlled by the secretary and this has worked extremely well in conveying the right image to outsiders of the work of the radio staff. It is also the responsibility of the secretary to administer for the league of friends on statements to the press or outside concerns.

Please bear those statements in mind before you make an unguarded statement to outside concerns about any of the leagues services. Don't do a Foot "n" Mouth !!!!

This reminder has been printed for all presenters & trainees.

PJ.



Sweethearts Ball

Update

Amanda reports after sending out her begging letters for prizes 32 sent out 20 replies are received 6 No's 13 prizes and some damaged books.



Engineering

Corner

Turn it off

I have on more than one occasion come in to find the video still switched on. Please remember to switch it off once you have removed the tape.

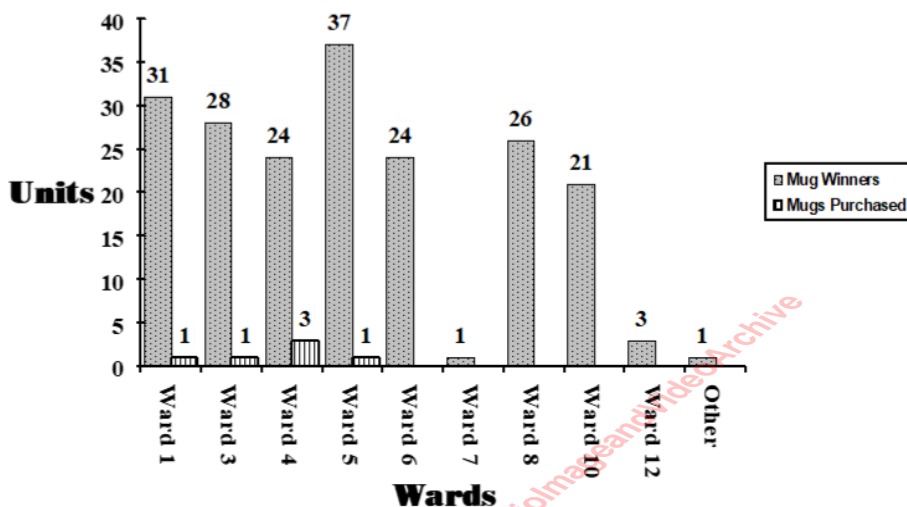


Loan Radio

Repairs

A reminder to team leaders if you have a full nights staff with you. There shouldn't be any reason why one person cannot deliver the repaired radios back to a ward, even if you don't cover that ward with your ward rounds.

Mugs Where Have They Gone



Feedback (Thursday)

Rebecca writes:-

On Thursday 26th January I picked Daphne on ward 8 to win the mug, Kevin very kindly said he would deliver the mug. When he arrived on the ward he was greeted with a big cheer, all the ladies on ward 8b were listening and Daphne was so overcome with the experience of not only winning the mug but also seeing Kevin, she gave him a big wet sloppy kiss-the man must have sex appeal or what.

This is now the second time it's happened as the history file reveals. maybe I should get my eyes checked as I can't see it (the sex appeal that is) before anything else is read into that. That never happens to me when I deliver to a man.

From sad & lonely Rebecca Sob Sob.

(ED: I know a few people who wouldn't mind giving Rebecca a kiss I'm not so sure about Kevin though !!!).



Jingles

I'd like to thank everyone who helped Kevin with the latest jingle package, there are some very well scripted jingles, especially when you have to sell very old information, it is always going to be fresh for the patients ears, for us it's the old but still valid story. The new package is refreshing and very well done. A special thank you to Kevin for the hard work in putting it all together from his original idea to the final product.



Grand Draw Prizes

It's that time again when we are looking for prizes for this years draw do you know of someone or somebody who can help

Mondays.

Lee Henty Team-leader.

Mark Porch Presenter.

Lance Scovell Trainee.

Caroline Dandridge Trainee.

Tuesdays

Alan Holder Team-leader.

Amanda Chivers Jnt Team Leader.

Graham Hyman Presenter.

Tony Gardner Presenter.

Wednesdays

David Griffiths Team-leader

Desmond Hutchins Trainee.

Paul Bennett Trainee.

Dennis Wilkinson Trainee.

Thursdays

Gordon Young Team-leader.

Rebecca Loader Presenter.

Kevin Donaldson Presenter.

Lisa Jones Trainee.

Fridays

Colin Archer Team-leader.

Craig Titley Trainee.

Paul Del-Nevo Trainee.

Lesley Archer Trainee.

Saturdays

Dave Smith Team-leader.

P.J.Davidson-Smith Presenter.

Keith Smith Presenter.

Bruce Crossland Trainee.

Sue Pullman Trainee.

Supporters

Roger & Ada Hawkes

**And then there
was 25**

Some Useful Numbers

Manager
Dave Smith

Secretary
PJ Davidson-Smith

Studio Manager
Gordon Young
Evenings
Work

Grand Draw Grid

Please give your
holiday dates to Dave as
soon as possible the
Grand draw grid will be
published

2nd April