

The Radio Heatherwood staff newsletters took many styles and methods of production during it's publications.

The originals have been lost, but to show the flavour of the content we have recreated an issue (67)

a newsletter originally published in October 1995.

This was produced using Microsoft publisher and would have been printed on a coloured sheet of paper. All the layout mistakes and poor positioning of items are still shown, so as not to change the history of the development of the newsletter.

A copy was then left in the team trays for each volunteer.

The only changes made to these have been the removal of personal phone numbers.

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# Presenters Newsletter

# RADIO

In this months bumper edition of the presenters newsletter, Grand draw the results, loan radio news, league of friends AGM report, plus all your favourites:-

#### 🕮 Strange Choice

A patient in ward 10 bought three batteries then didn't want a request!

Lance exasperated not respiratory.

#### **∃** Jeedback (Mondays)

On Monday evening Lance mentioned he was going a bit slow today. The reason he had forgotten his glasses and had found an old pair in his car-Scratched with no arms (the glasses not lance)- I offered to glue or sellotape the glasses to him but he wouldn't have it. The lack of glasses effected his speech.

Lee.

#### **6**<sup>™</sup> Yakkety Yak

Where is that mark Porch?

He's still looking at motor ways apparently: hopes to be back soon !!!

Which 6' 7" presenter weighing 9 stone bought a diet lilt?.

Who says " Okey Dokey on with the show "

Roger would like to deny rumours that he has some new Stonkers- all are at least 3 years past their sell by date before broadcasting.

# Program Jeature

Do you have a regular feature on your programme such as a quiz or a stonker. If so please let us know as Ian and Barry do not want to use your idea in their programmes.

## Rebecca Fills In

Rebecca filled in for absentees during late August it was nice to have her along for a welcome burst of female charm, good looks and sophistication-Seriously though thanks for filling in Rebecca suppose theirs no chance of a permanent transfer What's the fee?

Roger

#### Stonker Man

A message :-

Whose wooden heart CD wooden work!

#### Roger Writes:-

Thanks to all presenters & friends for your support and comradeship in welcoming me back to your midst especially at a personally very difficult time for me. Your warmth and affection is very much appreciated

Thanks crew Roger.

#### Jeedback (Tuesdays)

AL writes:- Geoffrey on ward 10 who won a radio Heatherwood mug on Tuesday 14/9 was still well chuffed when we called to see him the following Tuesday ( we soon put a stop to that !!! ). Seriously he was overwhelmed and said it was quite the nicest thing that had happened to him for some time ( Nurse! fetch the screens to this man !!!!).

# Man hunting on a Tuesday

Picture the scene:- Tuesday evening 5/9 Roger Amanda and Alan ( A rose between two thorns) First ward to be visited ward 4 nothing unusual you may think, maybe not until we reached ward 4 which is usually filled with the older (about Alan's age ) patient. Well blow me down with a feather there were at least six gorgeous young men all in need of attention of one kind or another! What had I done to deserve this 6 helpless hunks in one ward at the same time my prayers had been answered at last I made an executive decision and gave away the mug to ward 4 (surprise surprise) but received unfortunately no telephone numbers in return. I needed an action plan-Thursday night ticket selling with Lance-What an ideal opportunity to take down numbers. Thursday couldn't come around quick enough. Hair done lipstick in place and wearing a short skirt I was ready to visit ward 4 to sell tickets!.

Rebecca was keen to swap jobs for the evening with lance( I wonder why )?.With pen and paper ready lance and I entered ward 4 I've never been so disappointed ( apart from when I work with Alan & Tony ) all of the Good looking young men had gone home !!.

Foiled again.

(Ed: It's a sad case but I've always had my doubts about them on Tuesdays, I think it's time they came out of the closet!!!!!! Will the writer of this letter please come forward)

Footnote:- I was passed this letter by Amanda in confidence on Grand Draw night and it appalls me to think that this sort of thing is going on. Hey is there any chance of a transfer to Tuesdays Dave?

PJ

### 🌣 Did You Know

Roger is a staunch follower of Chelsea and Barry is a QPR fan watch out for some fisty cuffs on a Friday! Ian's got his yellow card & refs. kit handy.

## 🌣 Did You Know

Ian on Fridays is an Air traffic controller during the day: Pity he can't control Roger's air at Radio Heatherwood on Friday nights.

#### 🕮 Super-Mum

Roger's mum Ada is making good progress from her broken hip and hopefully should be back on trolley shop duty soon.

## Ticket Selling by Kevin & Rebecca

Picture the scene- One Saturday lunch time, Ascot high street selling was quite slow, so how do we increase sales?

- 1. Rebecca smiles at the men and Kevin gives his best cheesy grin to the girls. result several strange looks, and an even wider berth given.
- 2 Smile at small children, bound to get the parents to stop and wonder what the children are looking at Result very anxious parents, who think Kevin has an unhealthy interest in small boys!!!.

- 3 The casual laid back look- result people think we've fallen asleep.
- 4 The eager look, happy to please, nothing too much trouble- result mistaken for a couple of dodgy sales people (whoop's sorry DG).
- 5 Oh well if all else fails, I suppose we could do a strip tease result a lot of attention from those nice men in their blue uniforms.

We did try hard

Ps. Can anyone pay the bail money?. (Ed: I've seen Kevin's legs and their not worth the money!!!.)

# Grand Draw Prizes ( Jeedback )

1 Portable Colour Television 002252 Ron Baker Racecourse Association Ascot

The first prize was won by Ron who over the years has regularly supported the hospital and the Grand draw selling tickets for us and also purchasing regular amounts. He was over the moon when I phoned him on the Saturday morning.

A

2 A Copy of Microsoft Office PC Software 4.2. (Microsoft Ltd.) 002762 Mr Crossland Charvil

This has been won by (Saturday) Bruce's father.

3 Personal Radio/Cassette. 013685 Mrs Ralph Bracknell

Mrs Ralph was a patient in ward eight and was delivered her prize on Saturday evening. Friday was a lucky day as this was also the day she won plant of the week.

4 Telephone Answering Machine ( C Archer ).08734 Dorina Cunningham-Brown Gerrards Cross.

Dorina has been a regular visitor to the hospital Ward 4 and has in the last Twelve months sponsored two loan radios. She was also very pleased to have one the prize.

6 Two Complimentary Tickets to the (Theatre Royal Windsor) 002595 Loraine Bohringer Inglehiem

Barry Callan from Fridays was responsible for the sale of the ticket.

12 A Miniature Pair of Candlesticks ( H Samuel's ) 013491 Mrs Wratten Bracknell

Mrs Wratten is a member of the Radio Heatherwood supporters group. David was responsible for this ticket.

- 13 Family of Six Complimentary Tickets to ( The Look Out ) 002981 Bruce & Sue. Saturday members.
- 16 Family of Six Complimentary Tickets to ( The Look Out ) 012784 Malecat Bracknell

This ticket has a name and number which has posed some problems, we don't know how to contact the winner.

18 Family of 5 Complimentary Tickets to ( John Nike Toboggan Run ) 07270 Mrs Garrett Maidenhead

A nice little pensioner has one this prize.

19 Bottle of Champagne ( Cranbourne Public house ) 05407 Mrs Archer Gt Holland's Bracknell.

A former patient who is a pensioner and has had a run of bad luck this year was grateful.

And finally their was three winners from the pub.

- 7 Family of Four Complimentary (Tickets to Coral Reef )09132 J Duncalf Cranbourne
- 10 A Pair of Complimentary Tickets to (South Hill Park Theatre )09264 T Goodwin Cranbourne.

17 Family of 5 Complimentary Tickets to ( John Nike Ice Rink ) 09061 Rick Cranbourne.

The draw realized a total of £1405:73 Gross with a net profit of £1243:74

A big big thank you to all those who helped this years draw as you can see from the graph as sales over the last few years falls into decline this has been the result of circumstances beyond our control. Some lack of sales however this year have been caused by individuals!!.

We should make two special mentions here one for Ada who folded all those High Street tickets and secondly when the chips were down a big thank you to Rebecca for stepping in and doing the most time.

#### **S** Yakkety Yak

Whilst selling Grand Draw tickets who said "I'm going to look up the ladies end "!!!!!!.

#### 🕏 Did You know

Shepherds the florist of Ascot high street provide us with a plant every week so if you need to buy a plant or a bunch of flowers for your Teamleader- please support them.

#### 🕮 Departure

Russell Stafford trainee.

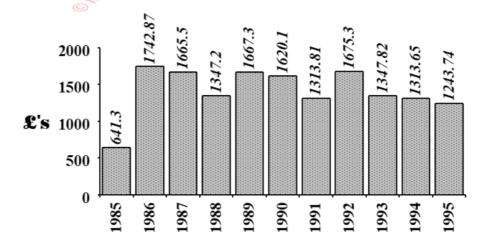
#### Donations

Wednesday 27/10 Mary on ward 4 donated £1.

## Which Studio do I Use ?

It seems despite having written a notice on the board about using both studio's and asking you to rotate each time you broadcast, we still have a small minority who persist in using studio two all the time. If you can't follow the guidelines then we will reduce the studio availability for transmissions to studio one and close studio two for all transmissions. Rotate which studio you use.

#### Radio Heatherwood Grand Draw Results 1985 - 1995 Total Raised £15578.59



#### 🕮 Beep Beep

Friday 20/10/95 Bracknell to Ascot and the roads are even more choc-a-bloc than normal. Barry's car decides to overheat, nothing else for it "Taxi" £7 later arrive at studio - The show must go on!.

#### 🕮 Meaning of life

Who are the two Radio Heatherwood presenters on the cover of 370c The Mama's and Papa's greatest hits?.

#### 🌣 Did You Know

Roger is keen to help any fellow presenter or their families with a disco. if you know of anyone having a "do " he will give them a cheap quote and a good night. (the disco ain't bad either).

#### M Arrivals

The station welcomes Jessica Cruickshank to Tuesdays 2/10. Jessica is the sister of Cecelia on Wednesdays.

#### More

#### Departures

Amira Sagher from Thursdays.

# Radio Heatherwood Top Requests

- 1 558C CROCODILE SHOES NAIL JIMMY
  - 2 30C MEMORY PAIGE ELAINE
- 3 117C MY WAY SINATRA FRANK 4 03C RELEASE ME
- HUMPERDINCK ENGELBERT
- $\begin{array}{ccc} 5 & 525C & LOVE \ IS \ ALL \ AROUND \ WET \\ \end{array}$  WET
- 6 100C NESSUN DORMA PAVAROTTI LUCIANO

7 225C LOVE CHANGES EVERYTHING CRAWFORD MICHAEL

- 8~ 570C BACK FOR GOOD TAKE THAT
- 9 227C CRAZY CLINE PATSY
  10 572C UNCHAINED MELODY
  GREEN ROBSON & FLYNN
  JEROME
  - 11 562C THINK TWICE DION CELINE
  - 12 374C I WILL ALWAYS LOVE YOU HOUSTON WHITNEY

#### Most Popular requested song by the artist (not the only one!!)

- 1 299C REEVES JIM MEMORIES ARE MADE OF THIS
- 2 117C SINATRA FRANK MY WAY
- 3 42C RICHARD CLIFF MISS YOU NIGHTS
- 4 100C PAVAROTTI LUCIANO NESSUN DORMA
  - 5 272C MILLER GLEN IN THE MOOD
    - 6 73C COLE NAT KING WHEN I FALL IN LOVE
- 7 16C PRESLEY ELVIS WOODEN HEART
  - 8 225C CRAWFORD MICHAEL LOVE CHANGES EVERYTHING
- 9 86C O'DONNELL DANIEL
  MINUTE YOU'RE GONE
- 10 127C BASSEY SHIRLEY I (WHO HAVE NOTHING)
  - 10 03C HUMPERDINCK ENGELBERT RELEASE ME
- 12 525C WET WET WET LOVE IS ALL AROUND
  - 13 183C ABBA WATERLOO
    - 14 507C BEATLES YESTERDAY
  - 14 30C PAIGE ELAINE MEMORY
- 16 531C JOHN ELTON CAN YOU FEEL THE LOVE TONIGHT
- $16~570\mathrm{C}$  Take That Back for Good
- 17 09C MONRO MATT BORN FREE
- 18 454C LAST JAMES CHATTANOOGA CHOO CHOO
  - 18 421C MANILOW BARRY COPACABANA
  - 20 562C DION CELINE THINK TWICE

#### 🕍 Baby Love

Gordon Young former presenter and Scotsman is now the proud father of a baby girl (Emma Louise) born on 27/8/95 to wife Diane. Gordon paid a visit to Saturdays 9/9/95 complete with new daughter and nappies up to his ears.

If you wish to contact Gordon he has now moved

#### 🖆 Jeedback (Studio Manager)

Lee writes:-

Who says Mondays or the Studio Manager never writes anything in the news letter i want to write a thank you to all those people who have afforded their time to cover extra nights broadcasts or swap grand draw dates( unfortunately it's the same people all the time ). If you need cover please let your Teamleader or me know in advance, as recently their have with Lee for an evening every week. The been an increase in phone calls of less than 24 hours notice for grand draw and broadcast cover. Just remember one of these days you may need cover for your nights so please offer extra nights cover. It is a good way to meet other members on other nights.

Lee

#### **6**<sup>™</sup> Yakkety Yak

Which presenter can't fold Grand Draw tickets-but screws them up !!! (Tough luck Dave it didn't work COs you didn't win anything!).

Which presenter wants to strap you to the cane furniture !!!

Who said Kevin is boring, she is now looking for a real man, is that why Lee wants to work more closely with her.

#### 🖃 Feedback (Mondays)

Tony & I was doing Grand draw on Thursday 17/8 Just to Mention that ward 5 was full of activity. The station at the top of their list was Radio Heatherwood. Bertie on ward 5 couldn't get enough of it.

#### **Departures**

The station has said goodbye to Tony Gardner 19/9. Tony started in August 1993 on Tuesdays and remained a full member. A change of job has meant the departure from his role on the radio. A letter of thanks has been sent.

#### **Feedback**

Rebecca Writes:-

Can I have the prestigious title Joint Studio Manager?

I think I deserve it, having to put up first week I even had to go under the blankets with him. Is that allowed??? (ED: Only if there is a"Y" in the day)

#### 🕮 More Yakkety Yak

Which Friday night under the blanket specialist is nicknamed Sammy Smooth.

#### 🕮 Wednesday Gem

Cecelia Cruickshank has joined us after a short stint with the Reading hospital radio she is glad( what a sad life she must lead ) to be here with us and is now preparing to learn all the titles in the library. Who is Andy Williams?. We think this should be the main question in any pre recruitment interview!. anyone got

a portable map of the Heatherwood site? rumour has it that Cecelia has been seen late at night asking where ward 7 is !!!.

#### 🕹 Engineering Corner

#### Am service

After last months near disaster over the aerial in the mother and baby unit. It's nice to know that after re-siting the aerial. The contractors have put up a suspended ceiling right through the centre of the aerial. Any thoughts of removing it now will require the demolition of the entire wall. Nice one works dept.

#### Radio Heatherwood Equipment faults/ premise problems

I would remind everyone that no repairs should be undertaken on any aspect of the studio equipment/premises without first contacting PJ. It is your responsibility to report the fault not to undertake some kind of repair.

The provision of electrical services in the studios has been where possible fused for your protection. If something has stopped working it's because of safety reasons. Don't undertake to track down the fault report it only!!!!!!!!!!!!

#### Event Failure Alarm

Our old friend the censor in the video wish (But editor's writes might apply) has decided to catch us out once again after some months of perfect working. faulty relay the culprit.

#### Studio Two Mixer

A Saturday in October and the studio etc. engineer nearly dies from heart attack as he switches on the console in studio two and the lights don't come on behind the meters. After some investigation ripping the studio apart, it appears it's just the bulbs in the deeper investigation meters. On following week it's the power supply which is faulty a fuse has gone caused by the clock in the mixer developing a fault. The clock has been disconnected and the lights on the mixer have returned to full working

order.

#### Computer Screen

The colour monitor finally decided to break down despite a well placed thump it has ceased to be. Dave Smith to the rescue £180 and a car ride to Ealing on a Saturday has secured us a reconditioned 286.

#### Wedding Bells

Congratulations are Wednesday 4/10 it finally got out, Rebecca and Lee are secretly married as Dennis closed the evening programme, he said you've been in the company of Dennis Wilkerson Cecelia Cruickshank, Rebecca Henty and Lee Henty !!!

(Ed: Rebecca If you are Mrs Henty you'll need a pair of cool shades and a new suntan ).

#### Nemsletter

The stories etc. which appear in the newsletter will be typed into the newsletter as they are received each week up to the publish date. Each Sunday morning you will find yours truly bashing a way at the keys to collate all the stories. If you are going to submit stories a few helpful points to remember.

- 1) write it on a scrap piece of paper but make sure it is legible.
- 2) You can be as controversial as you
- 3) If you can submit the story on a floppy disk 3 1/2 or 5 1/4. as a txt/ ASCII file this would be useful.
- 4) Any one can submit a story, advert



#### 🖆 Feedback (Thursday)

Thursday 5/10 we received a phone call from Gaynor who was on ward 8 who said she was over the moon with hearing her request of Duke Ellington which was played the previous night.

# And in the end

you read this all references to the project will have been removed from the studio. Next newsletter will not even carry the plan. The room with a view project has come to an end, by the time

£4869.11 was raised? Why have we stopped raising funds £5994 etc? when only

being unless a large donation arrives. radio and outside. We will have to delay our aims for the time Please please please keep it clean at all times. interesting. Support has been extremely difficult both inside the purchase some other items which could have made life more we would have liked to continue and try and raise the balance to Yes it would have been nice to have raised the rest. Much as

In the meantime Dave & Pj would like to take a well earned

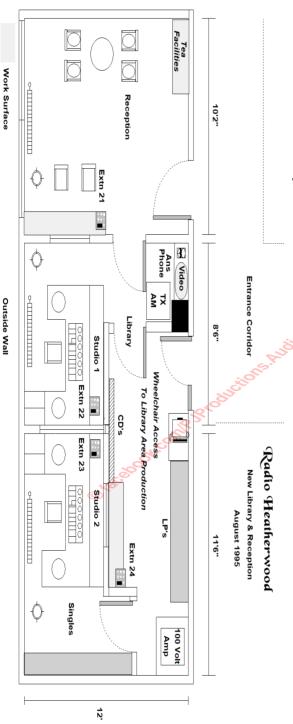
break from any projects etc to recharge our batteries

over the last year. I would like to thank all those who have offered their support

David and I have been asked many times how can we

reception and any mess you make you clean it up. studio facilities are kept clean and tidy especially the new The best way in which you can help now is to ensure the

by the management and supporters made to promote the service, this could mean an unplanned visit The external PR bit will as usual continue and efforts will be



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#### 🖆 Feedback (Saturdays)

On Saturday 7/10 the 4th prize from the grand draw was finally collected by Dorina's (Mina's )husband yes it is Dorina and not Dorinda. Some of you may recall that Mina has had a few stays on wards four and five. Mina has also sponsored three loan radios. Apparently she is doing well but is expected to make another return visit. She sends her regards.



#### **6**<sup>™</sup> Yakkety Yak

Has Monday nights become a keep fit your colleagues. night. A certain male had an hour to spare so he decided to do 100 press ups ( well so he says anyway)

Is it true that well known first technician PJ worked on Red Dwarf (See Caroline for details ).



This reminder appears in this month's newsletter as when these guidelines are ignored it undermines the interview with any potential recruit.

#### 24:4-24:5 New Recruits.

(24:4)If you are approached by any individual with regards to joining: Do not show them the studio or give details of our internal set-up; pass them the phone no of the manager, and tell them to apply for an application form..

(24:5)No person will gain entry to Radio Heatherwood by being a friend of a friend of a current presenter. All potential presenters will undergo the application / interview procedure.

#### 却 More Arrivals

The station welcomes Katie Hallett 16/10 to Mondays.

#### 🗐 3 Big Thankyou's

Yes three big thankyou's to Dave & PJ for their hard work in providing the extra facilities at Radio Heatherwood (yes Roger moving his bed into area ).Brilliant effort and to Lee for keeping the Grand Draw on the road when the was constantly being changed.

Thank you

Roger & Alan on behalf of the rest of

PS Did Dave & PJ really say " I remember, when this was all fields " Just like Harry Enfield's two old gits.

#### A Ward Rounds

It came to my attention recently that trainee's were being sent out on ward rounds on their own to cover wards. It is unfair to the trainee and will in no way encourage them in their training. This must stop, under no circumstances should wards be covered by one person let alone a newcomer having to deal with a ward on their own. If you are short of staff on your night you must reduce the broadcast hours to accommodate the proper method of ward rounding.

Team leaders you are failing in you duties if you allow this to take place !!!!

#### **Loan Radio News**

The increased battery sales over the first four months of the new year has also had a knock on effect with regard to faults as the units become used more we are suffering a little with over 141 faults repaired since 1st April. We have also had to replace ten units completely because of broken volume switches.

In your programs remind patients about

switching of but ask them not to exert undue pressure on the volume control.

# League of friends AGM

The league of friends agm passed off without any mutiny this year shame really David likes a good fight. The enclosed radio report was delivered on your behalf.

Lee Henty was voted onto the committee to represent the radio staff replacing Gordon Young who left earlier in the year. We wish him well.

Radio Heatherwood Annual Report 1994/5 Inc.( Extract from the Radio History File)

The year 1994 to 1995 for the radio has been dominated by the proposed allocation of the adjoining room to the present facilities. The outcome as we all know meant an enormous workload for the radio in raising funds and additional work which commenced in November 1994 and continued well into 1995. This is not the whole story for the year as services continued and feed back from patients and staff re-iterated the worth of the service. Some of the stories which unfolded as the year progressed included:-

Victoria Hall Fund trustee's visited on Saturday 30/4 Chairman of the Victoria Hall fund and secretary along with their wives paid the studio a visit and were treated to the full PR bit by the secretary. The Victoria hall fund paid for this years licence fee. Wilma Griffiths wife of the secretary of the Victoria hall trust, was so impressed by the service we provide: during her visit she promptly handed over ten pound for a radio.

On Monday 16/5 the man (Dave the Rave) and his band of cut-throat pensioners set off for the wilds of the north for a week in Scarborough. Karoake and other devious games were all part of the week of fun.

On Saturday 21/5 the start time for Saturdays was changed to 18:25 through till 22:00. This will be the new broadcast hours of Saturdays until further notice.

Loan Radio Sponsor (152) On Tuesday 10/5 Dorina on ward 5 handed over ten pounds for a sponsored radio and £1.10 for a battery for a fellow patient.

Alan Holder receives his 5 year service certificate.

This years charity buzz on Sunday 29/5 was reminiscent of the heady days of the sixties when mods & rockers descended on Southend for the annual punch up on the sea front.

Ticket selling at Waitrose this year raised a total of £175.20 which is one of the top figures achieved on outside venues. Ward ticket selling is unfortunately low compared with previous years.

Ticket sales at this years bandstand venue was £90.50 and sales of records and books raised a total of £192.20. In 1993 the totals were £88.60 ( Tickets ) & £116.64 ( Records ). A small increase on the sale of tickets but a major improvement in the sale of books and records.

Lee Henty our Monday night team leader has just completed five years service to the radio station. Our thanks go out to Lee for his splendid efforts over the last five years. Lee was awarded a certificate and a £10 argos voucher at the charity night

On 16 September Dave completed 15 years service to the radio, starting in 1979 Dave has seen the station develop through many different changes. I'm sure you will all thank Dave for his continued commitment to the station.

The overall maintenance of the loan radio service has now been taken over by the station secretary PJ.

The death of Channel 4. The bed head system served by the main amp in our studio's is 19 years old and is now beyond repair as

components used in it's construction are no longer available.

As from January 1st 1995 a new station id promoted by the new jingles created by Kevin & Co will be in place. These were recorded on CD.

A record donation has come in from Mr & Mrs Bennett who picked up one of our booklets outside Waitrose earlier in the year and remembered us when clearing out.

The departure of Sarah Loader from the radio station prompted Sarah to sponsor a loan radio. On Wednesday 14/12 Sarah handed a Check for £10 to the Management. This raises the sponsorship of the loan Radios to 157.

Over the Christmas new year period PJ spent all of his holiday on the major construction work to studio one and the library.

A patient on ward ten recently has a novel way of disposing of flat batteries in his radio he puts the radio in the rubbish bag. An eagle eyed domestic found two radios in the rubbish.

On Monday 20th March Gordon Young posted his resignation through David's door. After a long absence because of work commitments and additional family commitments Gordon has no option but to resign from the station and the League. Gordon Joined Radio Heatherwood in June 1988 and was an enthusiastic supporter to the radio station taking on the role of team leader studio manager and trainee officer. A thank you letter has been sent along with a small gift.

Loan Radio Sponsor (167) Lesley Reports 31/3: Colin took a £10 donation from a gentlemen on ward 10 called Richard Pearce. He would like the money to be used for a loan radio in memory of his wife Mary Pearce who died in Heatherwood on 6th April 1994. He was obviously quite upset and really wanted the money to be used for this purpose as his wife had worked at the hospital and been involved with Heatherwood for a long time.

On the 22nd February David and PJ attended a meeting with Frank Johnson and Chris Burke to discuss the radio systems and obtain a commitment from the hospital in maintaining the am service on the wards during any building alterations. Xxxx said he could see no reason why the cost of any alterations to the am service should not be included in the project cost of the associated building work.

A discussion took place over the future of both systems and xxxxx said he was committed to providing the bedhead system in any new builds as he felt this was expected. There was no definite commitment to install the am service in any new builds, but xxxxx did indicate a willingness to keep us informed of any major changes which might affect the am service.

On Monday 20th March Lee Henty was appointed Studio Manager. Lee joined Radio Heatherwood in September 1989.

Loan Radio sponsor (168) Dolly Macro who was in Ward 10 22/4 becomes the 168th loan radio sponsor donating £10 and congratulating the radio station for it's splendid service.

A room with a view ( Donation ) Sunninghill Parish Council 25/4 confirmed their support for our work with a donation of £250 for the project.

In the post-bag from ex-patients we received some positive feedback:-

Ethel writes:- 7/1 Thank you for lots of pleasure I've had from your little radio I'm passing it onto the next bed, just a little donation enclosed £5. Thank you from Ethel.

Karen McBrien writes:- Thank you very much for making my stay in Heatherwood hospital more enjoyable by playing our records over the radio for Eleanor (Born 13.12.94) and myself and the christening mug given to me on ward 6. I would like to take this opportunity to wish you all a happy Christmas and peaceful New year. enclosed £5.

P.S. Sorry you had to play them twice!. *Mary Sprinks of ward 5 writes:-*

1/2 Thank you for the entertainment you provided which I enjoyed very much during my recent stay in ward 5.

I'm sure you help a great number of people. I enclose a small contribution (£10) to help you continue to do so. Yours Sincerely.

Well done team.

Jessica Godliman writes:-

Dear Radio Heatherwood

I Enclose £5 towards your funds. I was a patient for 41/2 weeks in ward 5 and I can't thank you enough for the lovely music you played for everyone it really kept me going in my stay there. The way you put the program and requests out are great. Keep up the good work, best wishes to you all.

#### Francine writes:-

I would like to say how much I enjoyed the request you played for me on Saturday 4th February you managed to find an excellent version of "bewitched " thanks to your DJ. It really gave me a lift also I know how much the Andy Williams record was enjoyed by another lady on the ward she was thrilled. Thank you for an excellent service. Yours Sincerely Francine Heastie.

#### Summary

The feedback from the wards gives a great deal of encouragement to the radio staff of how important their role is, but it doesn't hide the fact the staff turnover remains high because of the necessity to be not only presenters but fund-raisers as well. Encouraging the right type of people who are going to stay for a long period of time is our priority. Personal circumstances for individuals regarding job security have changed dramatically over the last few years and this is reflected in the type of personnel applying to work on the radio.

Another year draws to a close and the fortunes of the radio service continue to offer challenges for everyone.

The future for the radio service should be secure and offer exciting prospects to develop new ideas centred around the new facilities. It is the calibre of the staff we employ which determines how successful the radio can become, the sky's the limit, but it will require a team effort by everyone involved.

The future however could be tarnished with long periods of disruption to the am service and un-necessary maintenance costs as the refurbishment and re-vamp of the hospital site takes place.

In the words of BT & Bob Hoskins" it's good to talk " lets hope someone out there is listening!!!!.

P J Davidson-Smith Secretary Radio Heatherwood

#### Dear Lisa

This is a public apology to Lisa. We would just like to say thank you very much for putting up with us for the past few weeks. We must have been very boring when all we've talked about is "The big Day". Don't worry by the time you read this it'll all be over, until the next time that is!!

Rebecca & Kevin

# Duncan Disorderly !!!

Wednesday nights enjoyed the rare pleasure of a party on the night of the 11/10. The staff at the hospital were having a any day party to celebrate the fact that there are still some staff here. Then lucky us the Wednesday crew, as we stumbled into the party or was it stumbled out of the party to present a show of extraordinary banality: by chance Lee had arrived to run a training session(did he know about the party? I hear you ask). Well he has found us out. Wednesday night is party night and the only reason people leave is that they can't stand the pace!

#### Jeedback (Thursdays)

Oh what a reception, Thursday 26/10 the mug winner Cyril on ward 3, was a very happy man, all the other men cheered when I arrived with the mug and started clapping. Then Cyril shouted he won to anyone who was oblivious to the fact he had won, which must have been difficult with the commotion going on.

" so as they say Nice One Cyril "

Rebecca delivered the goods!! and Lisa who has a talent for picking deserving male winners.

## Deat'em leave!

There was a rumour that Wednesday nights were death to anyone who joined. In the recent past, two people joined and Dave managed to drive them away! then came Dennis, like glue, and try as he might Dave could not dislodge him and so Dave went! Now who is next I hear you ask will Dennis out last Cecelia?

#### The Heat is on

Now that the cold weather has arrived do not be tempted to turn on any of the radiators in the studios they all have leaks. To warm the studio up open the large doors to the ante-natal clinic.

In next month's special Christmas newsletter send messages to your colleagues,

plus the story of November 4th, Daves Crinkley Bottom, plus loan radio's, five sponsors in November: all your favourites in the last newsletter of 1995.

On Sale December 18th

# Feedback It's your Newsletter

There's nothing I like better than to sit down and read all the feedback stories in the newsletter.

Have you sent in yours this week

Don't forget to send in your Christmas message for



