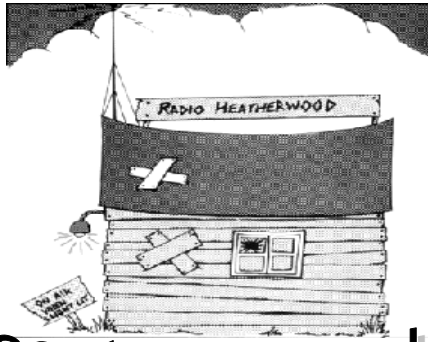


RADIO Heatherwood



Presenters Newsletter Iss 70 Mar/Apr/May/June 1996

The Radio Heatherwood staff newsletters took many styles and methods of production during it's publications.

The originals have been lost, but to show the flavour of the content we have recreated an issue (70)

a newsletter originally published in June 1996.

This was produced using Microsoft publisher and would have been printed on a coloured sheet of paper. All the layout mistakes and poor positioning of items are still shown, so as not to change the history of the development of the newsletter.

A copy was then left in the team trays for each volunteer.

The only changes made to these have been the removal of personal phone numbers.

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Presenters Newsletter



RADIO Heatherwood

In this month's newsletter: countdown to Grand Draw, year end donations totals, bedhead radio's whose listening ?, Rent Boy's, plus all your favourites.

✓ *Donations*

Freida on ward 5 donated £10 14/3

Mug Sales

Johanna ward 5 purchased a mug 16/3

Arrivals

22/3 Gary Butler to Fridays, 25/3 Mark Gibson to Mondays.

Temporary Departure

March 4th Caroline Dandridge from Mondays has been given a six month contract at an FM station in Peterborough. and has taken a temporary break from Radio Heatherwood. If things don't work out she hopes to return later in the year.

Bracknell Bandstand

The date for this years Grand Draw selling venue at Bracknell Bandstand has been set as 24th August.

◇ *Did You know*

Rebecca Loader is three not two ?

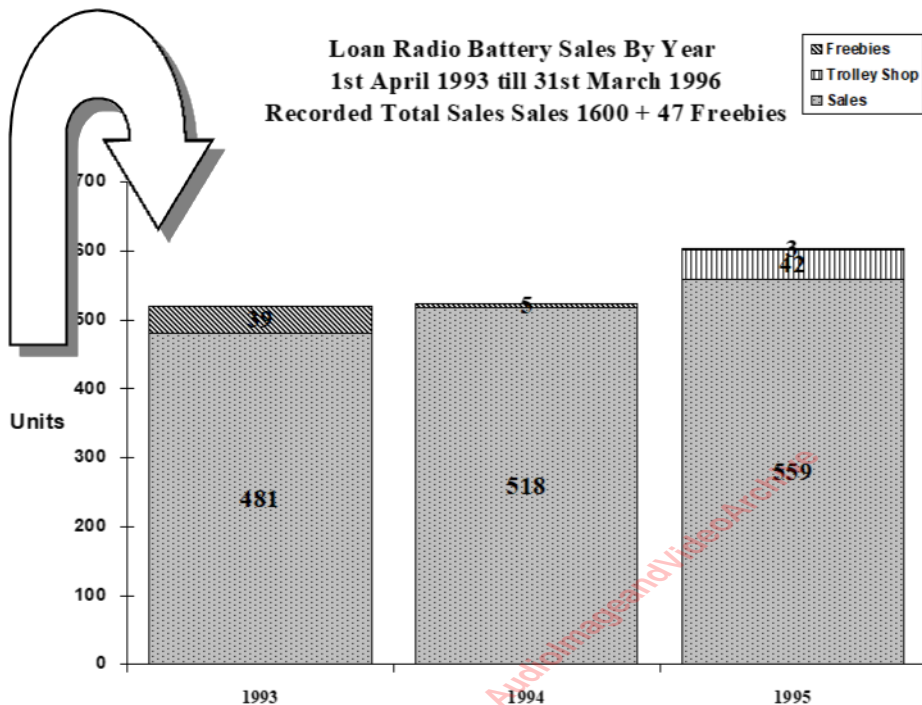
Monday (Feedback)

Lee Writes:- Monday 18/3 productive night for donations & sales £4 donation sue on ward 4 £1 donation Katherine on ward 8. plus 5 mug sales, Eileen on ward 5 1 mug, Gwendoline on ward 5 1 mug and Joanna on ward 5 3 mugs.

Trainee Talk

Well I've only been here three weeks and already I've realised that the mugs are hot stuff. After ward rounds we had a request for 3 mugs, so lee sent me to ward 5 with an armful of the things. I was greeted with a ward full of lovely old ladies. I eventually found the lady in question Joanna. After taking the money and a chat I heard " Young man here's two pound can I have one. So with the two pound in hand I braved the elements and tried to find my way back (remember this is my third week) Money to Lee mug in hand and once again the task of finding ward 5. Once there the nurse gave me a funny look as I said I was delivering another mug. As I was near to my goal (Eileen) I heard excuse me can I have a look at that, so

Loan Radio Battery Sales By Year
1st April 1993 till 31st March 1996
Recorded Total Sales 1600 + 47 Freebies



another mug was sold. I had to go back to the station get another mug and return to ward 5. I was greeted with a laugh from the nurse and as I walked into the ward all the ladies started laughing apart from the ones that were sleeping of course. So I sold Gwendoline her mug and I bid farewell to ward 5 for the last time that night (I hoped). I told lance and lee the tale Lee Said " when they see mugs being sold they all want one ". Lance said " your a young man they keep buying mugs just to see you" I don't think so. At least I know where ward 5 is now.

Paul

(Ed: So Paul has some female fans on ward 5, are they after his mugs or just the body ?)



Alan Holder

(Post-Bag)

Dear Dave & PJ

Thank you so much for your letter and my copy of the latest newsletter. I'm embarrassed when people are so kind !. having said that it was nice to read your comments particularly as my spirits have been flagging a bit of late, still that's what radio Heatherwood is about isn't it !.The beeb may get more listeners, but RH touches peoples lives in a very special way, often when they are a bit low and a bit vulnerable.

My mum has just spent 8 weeks in a hospital that has it's own radio, not once was she approached to see if she knew what was on offer. She'd have loved a request, but her headphones didn't work. We'd have had a loan radio sorted out given her a mug, and her stay in hospital would have been all the more bearable. So keep on keeping on !.

I've had a good time at Radio Heatherwood

but I feel that now is the time for a sabbatical. My mum is gradually improving but her condition gives my family added responsibilities and I'm not sure yet just how we'll react to these pressures.

I've been involved in voluntary work before but I can honestly say that I've not come across two people who have commitment that you have and put the hours in to go with it. I'm sure you've had your moments when you've felt like packing it in, but take it from me you do a really worthwhile job and have touched many people's lives, patients and presenters alike.

I may be back but I don't know at the moment. I've said it before but it's worth repeating I know that I've received more from my involvement with you all than I've given and for that I thank you.

Keep on Rockin !!!!

Alan Holder.

Footnote:-

On Saturday 11th May Alan and his wife Carol popped into the studio this evening to donate a George Jones Cd and to say hi to Dave & PJ. Alan is well and enjoying his sabbatical.

Bedhead radio

Whose Listening ?

The following letter and survey reports



have been sent to the hospital in an attempt to try and rescue the remaining bedhead system from wipe-out.

Subject:- 100Volt Bedhead Radio System Including Ward 7

In the light of a discussion which took place recently between Tony Downey and Dave Smith Treasurer of the league of friends, we decided to conduct a survey of the state of the bedhead radio system (Copy Encl).

We find no pleasure at all in pointing out the current failings of any dept at the hospital. We only wish to draw senior management's attention to the serious state of the systems. We seem to be heading for a complete wipe-out of the bedhead radio system.

We understand the reason for the removal of the bedhead system on ward seven and listening facilities in the day room/dining rooms, was that no specification was given as to the need to have this facility at the planning stage. This decision will deprive patients of the choice of four radio services apart from not being able to listen to the hospital radio. We find it very sad that such an action has been taken.

Actions taken during the renovation of ward seven now means it is not very likely that the system will be able to be repaired: cables cut Etc. Ward seven would have been regarded as a relatively reliable area of the system which was working.

What plans lie ahead for wards 8 & 6 are they to have the system removed as well ?

I have said this many times before but it is worth repeating: the inductive loop system was never intended to be the primary service on the hospital, it should be there to supplement the bedhead system offering flexibility to patients who wish to listen on personal radio sets anywhere without the need to be tied to the bedhead.

The loan radio service has been successful

but this success has been born out of the deterioration and lack of support for the bedheads. The loan radio's also demand a high level of maintenance which I have the task of completing each week. An average of six loan radios are repaired each week. Whilst I don't mind continuing to repair these it would come to an abrupt end should my circumstances change.

We are making plans to extend the loan radio service to ward seven but this is not the long term answer.

It was my intention in the next twelve months to seek financing for the replacement of the bedhead amplifiers originally purchased by the league 20 years ago. The cost of this would be in the region of £5500 to £6000. In the light of this survey I will not be recommending

Footnote:-

The maintenance company Wireless Workshop came in last week to service the inductive loop system for a new two year contract. In the service report they have informed us that the two aerials located in ward seven have been damaged by the contractors who have located a new ceiling across the rim of the aerials. I have asked Wireless Workshop to supply a quotation for the repair of these.

The loan radio service cannot be extended to this ward until these repairs are carried out.

Once again each



Donations

The year end total £210.11 for donations shows an increase from 1994/5 (£171.95) a rise of £38.16. However most donations were received in the first half of the year and the trend is downwards a reflection perhaps from the National lottery and the loss of broadcast nights ???.

A good result in difficult times.

Well Done Team

any such purchase at the moment.

Summary

The development and renovation of hospital wards should integrate both systems so that patients can continue to have their freedom of choice (4 Stations) as well as the flexibility of the Am service. We should also not allow the our existing systems to be damaged or removed because of bad planning.

We would welcome a clear undertaking by the hospital to develop and maintain the radio systems at Heatherwood.

Regards

P.J. Davidson Smith Secretary/Engineer
Radio Heatherwood

successive change to a ward/dept ends up with damage being inflicted on the radio systems.

Ward	Loan Radio Access	Bedheads	Available Bedheads	Headsets Missing	Volume Missing	Tuner Missing	Notes
1	36	27	1	26	19	19	HAND HELD UNITS ON THIS WARD, THE MAJORITY HAVE BEEN REMOVED.
2	-	-	-	-	-	-	NEW BEDHEAD UNITS INSTALLED DURING RENOVATION WORK 1995. NOT LINKED TO SYSTEM DUE TO INADEQUATE CABLE SPECIFICATION.
3	40	30	0	30	7	11	***
4	36	29+1	3	27	3	7	ONE BEDHEAD HAS BEEN REMOVED COMPLETELY
5	36	29+2	5	26	4	7	TWO BEDHEAD POSITIONS HAVE BEEN COMPLETELY REMOVED.
6	NO	23	0	23	23	23	WARD STRIPPED OUT,SOME SIDE ROOMS HAVE NO BEDHEADS PROVIDED
7	NO	15	0	15	0	0	BEDHEAD SERVICES CUT DURING RENOVATION WORK 1995/6. NOT RESTORED. DAYROOM/BREAKFAST ROOM SPEAKERS ALSO REMOVED.
8	NO	28	22	6	0	0	***
10	38	25	0	25	9	5	BEDHEAD CHANNELS DIFFERENT TO REST OF HOSPITAL. BEDHEAD SERVICE CABLE CUT IN 1988.
11	NO	-	-	-	-	-	EMI UNIT MAIN SYSTEM DOWN NO SERVICE ON BEDHEADS
12	NO	-	-	-	-	-	EMI UNIT MAIN SYSTEM DOWN NO SERVICE ON BEDHEADS
14	NO	-	-	-	-	-	EMI UNIT MAIN SYSTEM DOWN NO SERVICE ON BEDHEADS
15	NO						EMI UNIT MAIN SYSTEM DOWN NO SERVICE ON BEDHEADS
TOTALS	186	209	31	178	65	72	THESE FIGURES DO NOT INCLUDE THE BEDHEAD COUNT ON THE HDU OR EMI UNIT, AS THESE DON'T HAVE ACCESS TO THE SYSTEM AND ACCESS FOR COUNT IS DIFFICULT.

Summary

If we were to take the figures as they are: we would find that at any one time only **31 people can actually listen to the radio services on the bedhead system throughout the hospital out of a possible 209: of which 22 patients would have to be on ward 8.** In reality this figure of 31 will be lower because the plastic headsets are not at the bed of someone who wants to listen added to which although we have counted 31, these are also damaged with the ear pieces missing etc. This puts the patient off from using the facility.

The count for tuners/volume missing control knobs is only a visual survey. Some of the existing bedheads with full controls may be damaged inside, as has proved to be the case when actually trying some of them.

It's a damning report of the failure of the maintenance of the bedhead system and clearly shows the reliance which has now been placed upon the inductive loop facility.

Note:- The bedhead count is actual bedheads and not the amount of beds on the ward.

Survey conducted by P. Davidson-Smith & David Smith League of Friends

Hello Goodbye

Jonathan Jones from Thursdays blink and you missed him 11th April. ????

Introductions

Female sought for young dynamic male presenter dark hair 24 years old likes Neil Sedaka Abba Bert kaemphfert and herb Albert own transport mountain bike needs to be mothered and protected from 2 Female Colleagues Apply Thursday's tray.

Did You Know

Any new presenter who wishes to

broaden their knowledge of middle of the road music could do worse than listen to 105.4FM melody radio- the music played is ideal for our age group of listeners.

Yakkety Yak

Which radio presenter (female) has gone from being a Rock chick to now being " Peachy ".

Friday on My Mind

Welcome to Gary Butler to Fridays hope you enjoy your time with us !!! Friday team.

Feedback (Fridays)

Roger writes:-

I recently received a letter from Alan Holder in reply to a good luck letter I sent him on hearing he was leaving.

Alan was keen to point out to all Trainee/newer presenters the importance of good communications on the ward rounds-without making a friendly welcome on the wards how can we expect to have people listen later that evening go out of your way to get that person a radio- each listener is a potential long term friend to Radio Heatherwood-wise advice Alan.

Finally may I add my personal tribute to Alan who was in my opinion the absolute ideal role model for any would be radio Heatherwood presenter. Always happy even in troubled times- Alan's enthusiasm brushed off on all of us who had the privilege to work along side him. I hope Al is able to return to us in the future we shall miss him greatly- but I know the door is always open for his return sadly we don't see too many of his type come our way
Good luck Al..

Rent Boy's

In the last twenty years Radio Heatherwood has occupied the premises at the end of the maternity corridor and paid no rent neither has it had an official lease to occupy. As from the 1st April this year a lease agreement between the trust and the League of friends now exists and the station must abide by the terms of that lease.

Rent has been fixed at £1 per year but is not likely to be demanded by the trust. The lease lasts for ten years and has a break clause by either party. This new arrangement instigated by the trust for their protection also offers an element of protection for the radio station.

We don't envisage any problems with this new arrangement other than at no time should individuals take it upon themselves to put posters or any notices up around the wards or in the windows of the studio's without the permission of the management/league of Friends/Trust.

Opening Fixtures

Next Soccer season Chelsea v Arsenal
Reading v Sheffield United
QPR V Grimsby

Ah well Barry there's only one season to wait.

Help

Roger would be grateful for any logical lateral thinking problems to use in his spot the absolutely impossible quiz?.

(*Ed: wasn't that a song by supertramp ?*)

Feedback (Saturdays)

The mug winner on ward five tonight

30/3 Nan heard our story about Bracknell market on the air and as she had won the Sweep on the grand national for the ward she promptly donated £5 towards our funds. The ladies of ward five were in fine form when we delivered the mug. Ten minutes it took us to escape from the ward. Maybe they needed our bodies like Paul's.

✓ *Donation*

Friday 29th March Kathleen ward 1 donated £4.

Dear PJ

Please can you fix it for me to play all the smashing tunes on the "this is easy compilation CD ".

PS. Kevin made me write this.

New Presenter

Congratulations to Mr C of Bulbrook for passing his driving test (on Radio Heatherwood) from your Friday night team mates.

Ravishing and sammy.

Charity Stall

On Saturday 30th march our annual trip to Bracknell market took place. On a cold march day Paul, Lisa Roger, Rebecca, and Ian joined PJ & Dave for a lesson in how to stand for hours in a cold place and raise only £41.10. One of the worst figures ever achieved for the market stall. No reflection on the staff or stock but the reason for this low figure has got to be the re-siting of the stall in a corner away from the main thorough fare. Although a low figure our thanks go out to all those who helped on the day.

PJ & Dave.

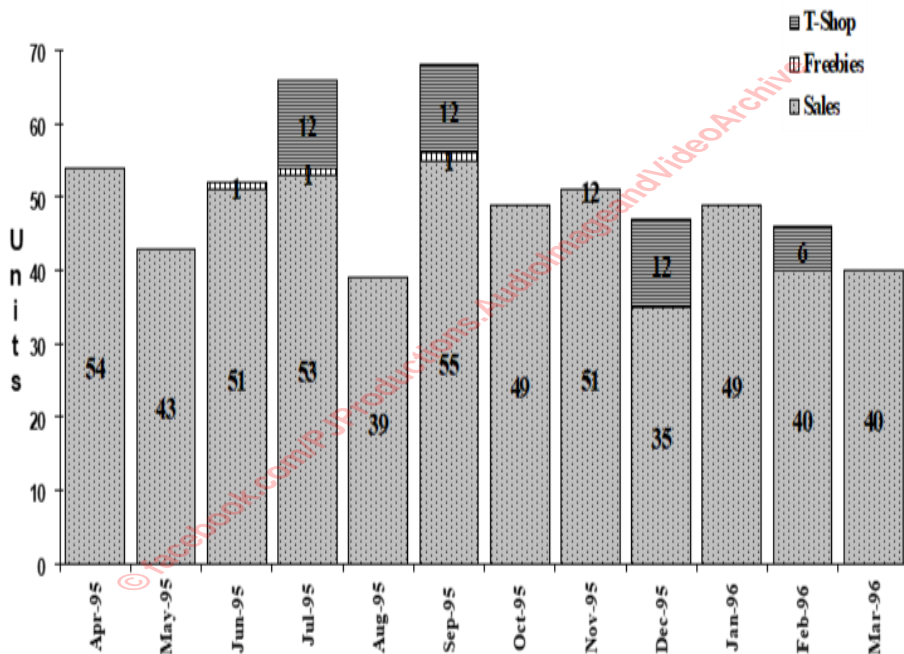
Yakkety Yak

Sexy young Blonde 5ft 11 seeks cool 24 year old dark haired hunk- lonely heart.

To Box Thursday If you'll be my toy
boy, I'll make sure you'll never need to
look anywhere else- Anon

For my identity refer to the front
cover of the new Radio Heatherwood
booklet

Loan Radio Battery Sales By Month
1st April 1995 to 31st March 1996
1994 Recorded Total Sales 518 + 5 Freebies
1995 Recorded Total Sales 601 + 3 Freebies



1995/96 Battery Sales

The year end totals shows we have had an increase in sales from the previous year. We are now able to log what the trolley shop is selling with this in mind, It is only a minor rise in the overall total, but a good result.

Well done team.

Yakkety Yak

Our very own Pin-up!! Kev love You're Page three girlies on Thursday XXX.

PJ- Found radio 129 on ward 3 should be on ward 10 do I get a prize ?
Love Rebecca

(ED: see me at play time !!!!).

Who taught Barry a thing or two under the blankets even though he did call her Rebecca !

PS. is Barry in the Klue Klux Klan- Amanda said he's a wizard under the sheets

Lee At Work

A change in Lee's work means at present you cannot contact him on a regular number.

Mobile and home number remain the same and are printed on the last page.

By Royal Appointment

The radio station has been contacted by the Prince Philip trust with regard to an exhibition of the trusts work in celebration of the Prince's 75th birthday.

The trust donated to the room with a view project and we are represented at the exhibition with some of the details of the support the trust gave us. The guildhall Windsor is the venue and the exhibition runs from the 10th June for one month.

Did you know

Mr C of Bullbrook recently auditioned for the chippendales, they said they would put him on the short list !!

Under the Blankets 31/5/96 Sammy Smooth

“ Roger is found to be an inch too short !!!”

(Ed: as much as that !!!)



What no

Newsletter ?

The newsletter is the lifeline of this station it brings together all the stories from people and nights you would not normally get to hear or see.

If you don't support the newsletter then yes editions will be further apart 4 month's since the last one ?

Support your Newsletter !!!!.



RHSG

Two trips have already been completed this year. The first to Ilfracombe and the short stay break and last week the Charity Buzz to Torquay. The charity Buzz was not as well patronized as we would have expected. A change in ownership of the bee-line means we are unable to put posters up on the buses to advertise the Buzz. Result poor support.

Still A lot of hard work for Dave.



Loan Radio Service

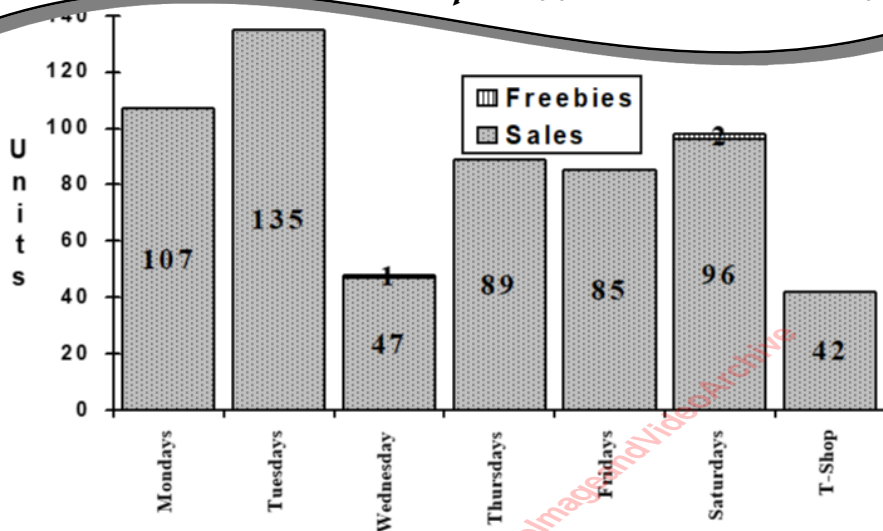
In the front of this newsletter you would have read about the state of the bedhead system and the lack of support from the hospital. We are working on the installation of 16 loan radio's for ward seven. I have been making units for the ward and these are ready. Apart from the advertising on the ward and some sort of feedback to the letter we sent. We intend to offer the service later this month.

What No Listeners ?

The importance of carrying out radio checks on ward rounds is as important as ever. The patients will be relying on you to see that radio's are in good working order and also they

Its official, Tuesdays came out on top as the top sellers for batteries last year. Total 601 + 3 Freebies

1st April 1995 till 31st March 1996



are able to obtain batteries on a regular basis. Please also ensure that the loan radio leaflet is in every locker with a radio.

The loan radio patients are your audience ?

No Broadcast Tonight ?

The loss of nights due to staff shortage or holidays will seriously affect patients perception of the service we provide. Make sure your absence is covered.



Housekeeping

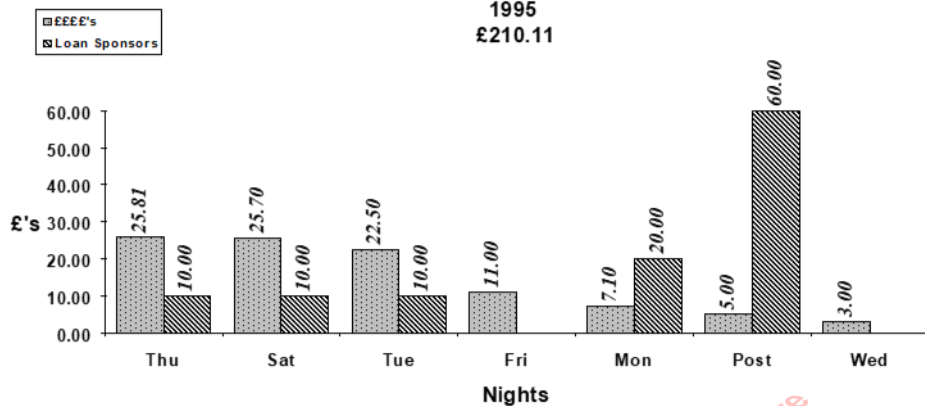
A recent look at the state of the studio's left me rather disappointed with the people who use these facilities. There should be no reason for dirty cups, coffee stains on the work surface's, food dropped on the floor, bins full and smelling. There is cleaning aids provided in the cupboard + bin bags and a Hoover behind the door !!!

***How about keeping it clean and tidy
Guy's & Girls ?????***

Radio Heatherwood Night Donations

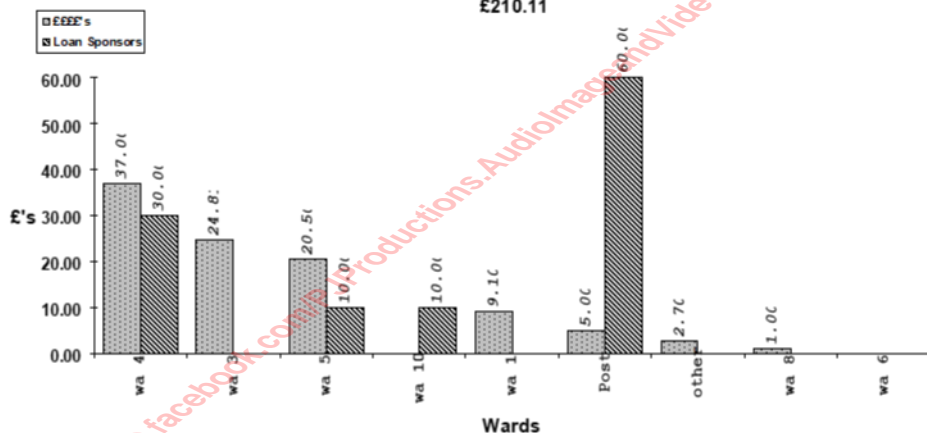
1995

£210.11



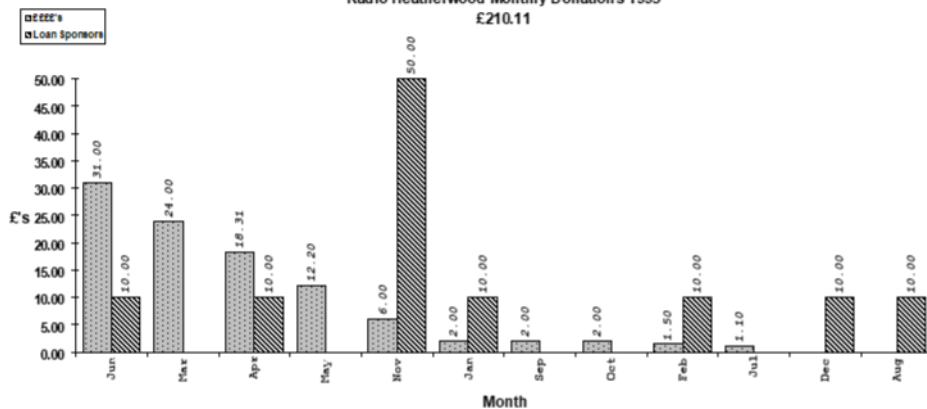
Radio Heatherwood Ward Donations 1995

£210.11



Radio Heatherwood Monthly Donations 1995

£210.11



Team Players

Inc Service

Mondays.

Lee Henty Team-leader. 6YR
Lance Scovell Presenter. 2YR
Paul Bulger Trainee. 0YR
Mark Gibson Trainee. 0YR

Tuesdays.

Amanda Chivers Team-leader. 2YR
Jessica Cruickshank Trainee. 0YR
Jim Trendell Trainee. 0YR

Wednesdays.

Thursdays.

Rebecca Loader Team-leader. 3YR
Kevin Donaldson Jnt Leader. 4YR
Lisa Jones Presenter. 1YR

Fridays

Roger Hawkes Team-leader. 6YR
Ian Haskell Presenter 0YR
Barry Callan Trainee. 0YR
Gary Butler. 0YR

Saturday

Dave Smith Team-leader. 16YR
P.J.Davidson-Smith Presenter. 15YR
Keith Smith Presenter. 4YR
Bruce Crossland Presenter. 1YR
Sue Pullman Helper. 1YR
Nick Ball Trainee. 0YR

Supporters

Ada Hawkes

And then there was 20

Some Useful Telephone Numbers

Manager

Dave Smith

Home

Mobile

Secretary

PJ Davidson-Smith

Home

Mobile

Studio Manager

Lee Henty

Evenings

Work

Mobile

Speed Dials in Emergency

PJ at Home-Speed Dial 60

Dave at Home-Speed Dial 61

Lee at Home-Speed Dial 62

Now Available

Hospital Security

Speed Dial 13 Extn 7805

Maternity Porters

Speed Dial 20 Extn 7088

General Porters

Speed Dial 19 Extn 7411