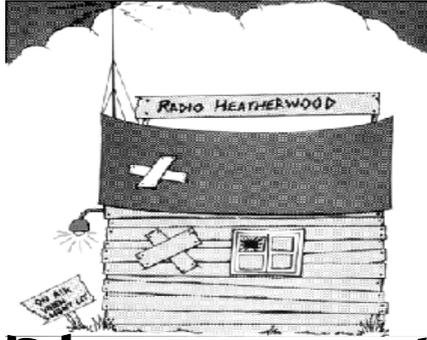


# RADIO Heatherwood



## Presenters Newsletter Iss 71 January 1997

The Radio Heatherwood staff newsletters took many styles and methods of production during it's publications.

The originals have been lost, but to show the flavour of the content we have recreated an issue (71)

a newsletter originally published in January 1997.

Page 11 Some content was missing from original file.

This was produced using Microsoft publisher and would have been printed on a coloured sheet of paper. All the layout mistakes and poor positioning of items are still shown, so as not to change the history of the development of the newsletter.

A copy was then left in the team trays for each volunteer.

The only changes made to these have been the removal of personal phone numbers.

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# Presenters Newsletter



## RADIO Heatherwood

**Oh No it's another newsletter appeared "Quick call Scully and Mulder to investigate this strange phenomenon " " X-Files "**

**Hi everybody " Have a wonderful summer holiday, Happy Christmas and happy New year for 1998 ". I thought I would just get those good will messages in just in case we don't get enough support for another newsletter this year ?**

### ✓ **Donations**

Saturday 8/6 a donation of £5 was received in the post from Evelyn on ward one.

### ☰ **Feedback**

Friday 7th June Ian & Roger on ward rounds in temperatures of + 30C a request for a winters tale by David Essex.

### **Departures**

Kevin Donaldson him of the CD jingle fame has secured himself a nice little earner in London and this will prevent him from broadcasting on Thursdays. Kevin has been with Radio Heatherwood off and on since January 1992 when he was a young man. Kevin

will continue to offer fund-raising support for us.

Kevin will be sadly missed by all the single ladies on the station.

### **Monday Monday**

Monday night is Radio Heatherwood's 20th birthday Saturday was Lances 50th ( not long until pension ).

Time 6:30 Date 10th June

Goal: A good show for the anniversary it started well, jelly babies before the show, Prawn crackers & pub for after. That's about as good as it got.

Time 7:45 Lee reads out the birthdays all is well until he realises it's for the day before.

Time 8:00 Mark's headphones disintegrate just as he goes on air.

Time 8:45 Lance ( I'm desperate for a fag ) almost has heart attack in studio 2 as Paul appears suddenly on his show while practising in studio one.

Time 9:27 Paul gives Lee a heart attack as he reads out the wrong request.

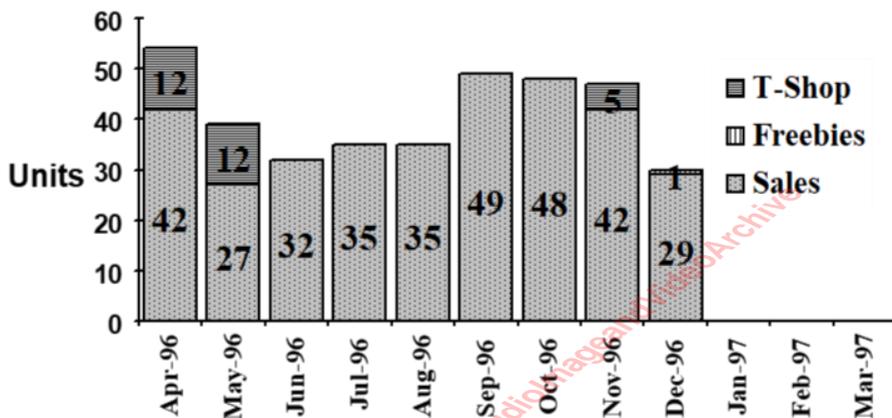
Time 9:32 Paul now reads out right track but twice. Lee then starts record Paul says " bloody repeat yourself Paul " to himself mark laughs Everybody realises the mics still up.

Lee looks on in bewilderment

Time 9:34 After Paul and mark stop laughing and tell Lee what's happening he starts having hysterics.

Time 9:40 Record ends Lee is tied to

## Loan Radio Battery Sales By Month 1st April 1996 to 31st March 1997 1996 Recorded Total Sales 368 + 1 Freebies



his chair.(always been a strange boy) jingles What presenter was trying to  
by his headphones. Paul tries to bail him out but fails marks laughs Lance has a record the sound of silence from one  
cassette to another ?

( ED: Heatherwood place: a story of everyday hospital presenters, tune in next week for another exciting episode !!!! ).

### 🎧 Would you believe it ?

I came across this story recently in the papers:-

" presenters on a Crawley, Sussex hospital radio station broadcast their shows for a month unaware faulty equipment meant listeners could not hear them " ???

### 🎧 Yakkety Yak.

On a recent recording session for

### 🎧 Yakkety Yak

Tuesday 2nd July

Barry came in to help me. I've offered him a permanent placement on my night as he is very generous with his money. He bought us all a can. I returned to the studio and ask both Jim and Barry for their ring pulls from their cans ( No Barry not your ring piece )

Amanda

### 🎧 Yakkety Yak

Which presenter couldn't face three sessions with Amanda ???.

### ✓ Donation

Saturday 10/8 Stella on ward 4 the Friday night mug winner donated £5 to Radio Heatherwood.

## 💣 Yakkety yak

For the Anon ( bribing me ) person putting in a good word for me for ward 1 I'm only willing to pay up to £1 and no more! maybe £1.50 we have to discuss  
*Paul Mondays.*

## 💣 More Yakkety yak

Which presenter is a Lee Hurst look alike ?

Who sings at work I love you because and it's not Jim Reeves ?

### **Rumour Control.**

There's a rumour around the station that a presenters numbers recently came up five of them to be precise He's now bulging and the nurses in ward 1 in particular are impressed with his wad so if you'd like a lottery ticket, dress up in a nurses uniform and apply to the whipper-snapper on Monday night. Just reach out and touch him and maybe his luck will rub off on you !!.

## 📖 Departures

Jessica Cruickshank Tuesday 3rd September was her last appearance. On Saturday 7th David was left with no alternative but to dismiss her through a failure to offer herself for fund-raising



and the extremely slow progress of her training. She joined in October 1995.

## ☰ Grand Draw Feedback

1st Prize A gob smacked Alan Holder is the lucky winner

2nd Goes to one of Dave's bus driver colleagues who also does the charity buzz with Dave.

3rd Goes to a family in Bracknell where the wife is in hospital having a baby: a family friend decides to buy a load of tickets for them but his don't win but the ones he buys for the family do.

4th Goes to Geordie in the club on the night.

5th Goes to a mum in Cardiff who was visiting her daughter at Heatherwood at the time of ticket sales. Her daughter gets the prize she's a dietician at the hospital.

6th Goes to Lee's Mum.

7th & 8th Goes to a lady on the trolley shop.

9th Goes to Lee's Lady Friend or is that Fiancée

10th Goes to a man who doesn't live at the address in Bracknell is uncontactable etc etc. ( Twilight zone ).

11th Goes to a woman in Slough who was having a baby at Heatherwood at the time of ticket sales.

12th Goes to Roger and Ada's next door neighbour

13th Goes to a member of Dave's Radio Heatherwood supporters group.

14th Goes to Ward 5

15th Goes to a Maidenhead number which is unavailable and looks like another un-claimed prize for this year.

\*\*\*\*

*And so another year of ticket selling comes to an end and money in the bank. A very grateful committee of the ex-servicemen's club thanked David & I for the wonderful behaviour of our members. They are keen to invite us back.*

*PS. as long as we leave Roger's jokes behind !!!!*

*Only kidding Roge.*



## **Wednesdays**

### **Opening**

By the time you read this Wednesdays will have re-opened with a new team Bruce & Sue Crossland and Lisa from Thursdays.



## **X Filler Records**

All to often we have all done it we fill in records on our programs which are basically self-indulgent and don't cater for the actual age group of the listening audience. We do view the play lists from time to time and as a reminder to everyone please do not fill in on your show records which for instance are from the early 1990's when the audience are from the 1940's/50's/60's. Also specialist music of a particular type should be limited to no more than three in a given show.

Under the Blankets is an area where records from 40's/50's needs to be more in evidence.



## **Donation**

Monday 7th October and a donation from Ken on ward 4 of £25 signals the largest single donation for quite some time.

## **★ Loan Radios 187 & 188**

On Saturday 26 October we had the pleasure of picking up two ten pound donations for loan radio sponsors Victoria Smith on ward one and George Locke from ward ten. George was still in and his

family thought the loan radio service was a brilliant idea.



## **October Arrivals**

Sylvia Dungate to Tuesdays David Bristow to Fridays and Mathew Robinson to Wednesdays.

## **★ Loan Radio 189**

On Saturday 2nd November Sylvia Hayward on ward 4 won the gift voucher which was given away as a prize during the special broadcast day. On the following Tuesday she donated £10 for a loan radio.

*Well done team.*



## **Yakkety Yak**

Whose ticket selling this year conveniently fell on a Thursday ?

Who was after a man, but wasn't fussed to wait until after midnight ?

Which female presenter is looking forward to a good spanking ?

On 12 hour broadcast day what was PJ doing so close to Lisa- Did his wife know ?.



## **Did You Know**

Part of Dave Bristow's initiation ceremony involved going under the blankets with Ian All very suspect especially when they played "catch a falling star".

*Dear PJ.*

Please please can you turn the temperature down a notch or two .I'm very hot either that or I'll have to remove some layers !! the choice is yours !.

*Rebecca*

*Ed: There's nothing like a hot woman !*



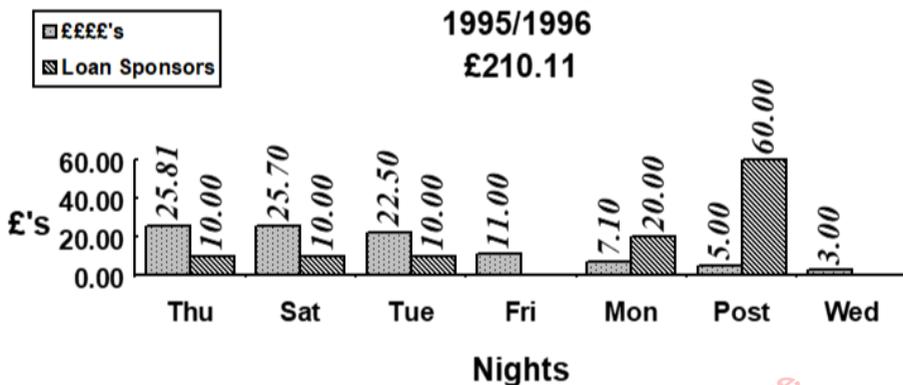
## **Wedding Bells**

Beware Radio Heatherwood especially if you are determined to stay single 4 members of

## Radio Heatherwood Night Donations

1995/1996

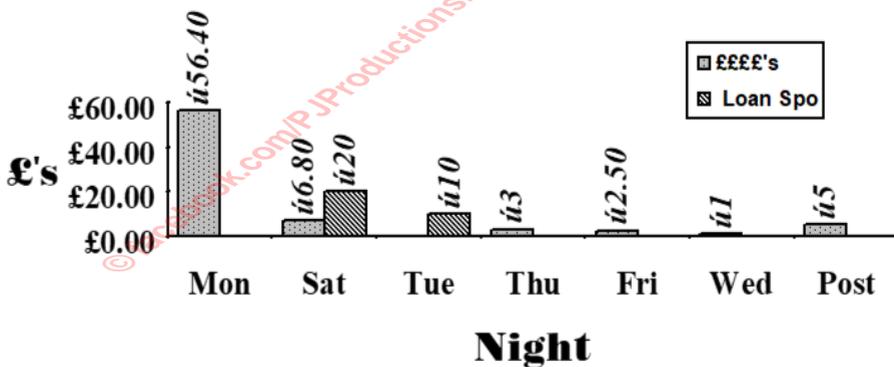
£210.11



*With less than three months left til the end of the year, can we meet or overtake last years donations total ?*

## Radio Heatherwood Night Donations

1996/1997 £104.70



the staff are getting married this year all in the space of 6 weeks. Good luck to those who have an adverse reaction to wedding cake.

## Feedback

On 12 hour broadcast day- One nice man when asked if he wanted a request replied " yes can you shoot Bill Haley he ruined British music !.

## Friday Feedback

Who on Friday when asking if someone wanted a request was greeted with the answer status Quo- then asked what would you like. the reply " whatever you want "- well how about matchstalk men " but the man was most adamant and kept saying whatever you want" luckily the penny dropped.

Ward	Loan Radio Access	Bedheads	Available Bedheads	Headsets Missing	Volume Missing	Tuner Missing	Notes
1	36	27	1	26	19	19	HAND HELD UNITS ON THIS WARD, THE MAJORITY HAVE BEEN REMOVED.
2	-	-	-	-	-	-	NEW BEDHEAD UNITS INSTALLED DURING RENOVATION WORK 1995. NOT LINKED TO SYSTEM DUE TO INADEQUATE CABLE SPECIFICATION.
3	40	30	0	30	7	11	***
4	36	29+1	3	27	3	7	ONE BEDHEAD HAS BEEN REMOVED COMPLETELY
5	36	29+2	5	26	4	7	TWO BEDHEAD POSITIONS HAVE BEEN COMPLETELY REMOVED.
6	No	23	0	23	23	23	WARD STRIPPED OUT,SOME SIDE ROOMS HAVE NO BEDHEADS PROVIDED
7	16 JUNE 96	15	0	15	0	0	BEDHEAD SERVICES CUT DURING RENOVATION WORK 1995/6. NOT RESTORED. DAYROOM/BREAKFAST ROOM SPEAKERS ALSO REMOVED.
8	No	28	22	6	0	0	8B SIX BED SIDE WARD HEADSETS DISABLED DECEMBER 96 BY INCORRECT UNITS INSTALLED.
10	38	25	0	25	9	5	BEDHEAD CHANNELS DIFFERENT TO REST OF HOSPITAL. BEDHEAD SERVICE CABLE CUT IN 1988.
11	No	-	-	-	-	-	EMI UNIT MAIN SYSTEM DOWN NO SERVICE ON BEDHEADS
12	No	-	-	-	-	-	EMI UNIT MAIN SYSTEM DOWN NO SERVICE ON BEDHEADS
14	No	-	-	-	-	-	EMI UNIT MAIN SYSTEM DOWN NO SERVICE ON BEDHEADS
15	No	-	-	-	-	-	EMI UNIT MAIN SYSTEM DOWN NO SERVICE ON BEDHEADS
TOTALS	202	209	31	178	65	72	THESE FIGURES DO NOT INCLUDE THE BEDHEAD COUNT ON THE HDU OR EMI UNIT, AS THESE DON'T HAVE ACCESS TO THE SYSTEM AND ACCESS FOR COUNT IS DIFFICULT.



## Saturday Feedback

Whilst collecting requests on Saturday 15/11 a gentlemen on ward 4 Rex told me the story of how he won the mug 18 months earlier and that the mug was now in Denmark. I explained to him that the mug design has changed and if he would like to stay a bit longer he could win a tea set. I said to him Denmark is a long way to go if you want a mug of tea. Chuckle chuckle.

*(Ed: just like the garden gnomes our mugs are on there world travels, where next !)*

PS> The Danish branch of Radio Heatherwood opens in the new year.



## Food & Drink

Did you know there has not been any relaxation of the rules regarding food and drink in the studio's. The permitted area for this is the reception room only, this does not include the library area. Please refrain from taking your drinks through studio one to this area.



## Sweatshirts 21 years

Radio Heatherwood is 21 this coming June. A new design for a sweatshirt to celebrate 21 years of service was drawn up. It was planned to have them produced but a lack of support means we have binned the idea.



## Feedback (Thursdays)

Thursday 12th December on visiting ward 4

I've noticed a bed ready for Paul McKenna but he was nowhere to be seen. Anyone visiting better watch out for what he dangles in front of their eyes!!.



## Departures

December Paul Bulger from Mondays

## ★ Ward 7

### Loan Radios.

Since the introduction of loan radios on ward 7 last June we have not sold one battery to the patients. ???



## Ward 8

The only ward now which can receive the bedhead service has been dealt another blow by the works dept

bedhead call units attached in 8B have rendered the bedheads useless for tuning into the radio.

It is planned early in the year for us to move the loan radios from ward 7 to ward 8.



## Operations

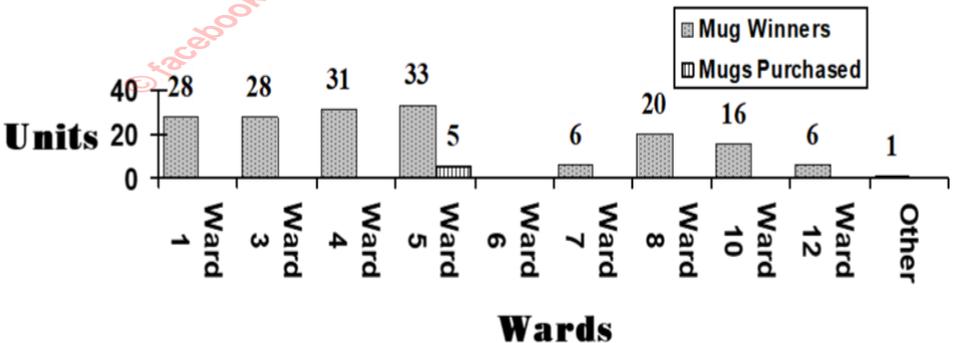
### Manual

As each year passes by, the operations manual requires some changes to sections which no longer apply these are in hand but the majority of the book remains un-changed. If you read it once when you join, it doesn't mean you neglect refreshing your memory on it's content later in your service, with the radio. Teamleaders have a responsibility to be well versed in it's content. If you want to take a copy

## Mugs Where Have They Gone

1st April 1996 till 31st March 1997

168 Year end Total



## 1996/7 Mug allocations

An uneven distribution of mugs brought on by failure to check studio log. All allocations should reflect the previous 7 days.

home for a refresher just leave a note to say. Trainee's look towards long serving members for guidance and support but not to be given bad instructions/influences. A regular refresher by all presenters ensures a quality training program.

## *Special Meeting* (October)

At the special meeting in October of Team-leaders a good natured discussion took place on various subjects and a few ideas surfaced from the meeting.

1) Trainee's will have a progress chart compiled on them. Problem trainee's will be swapped to other nights for a second opinion. A Three month make or break revue date on training.

2) A contact card for presenters to hold in their wallets etc with tel no's.

3) A move towards encouraging more outside involvement in programs by encouraging interviews.

4) A more collective response towards training of new people where all established personnel take an active part in improving the quality of training.

A discussion took place on the deteriorating state of the bed head system. In the next six months I envisage we will probably turn off the amps in the studio which provide the service. We are now down to just two channels working on the unit. The hospital are not supporting the service on the bedhead and are not likely to in the foreseeable future. More than ever it is important that ward rounds ensure wherever possible that a patient has access to a loan radio. These are your listeners. ( See centre page )

## *Mug Winners*

The process of checking through studio log to evenly distribute the mugs among the wards has been overlooked recently and we have had one ward winning three mugs

within a seven day period. Please check over the last seven days when awarding the mug.

## *Mug New Design*

Later in the year a new design of the mug will celebrate 25 years of the trolley shop on the hospital.

## *Grand Draw* 1997

### *Prize Sponsors*

We will be looking for sponsors for this years draw and these will need to be confirmed by April 30th at the latest. If you know someone I could write to leave the details in my tray letters go out at the end of January.

### *Holiday Dates/Honeymoons*

All holidays etc should be marked on your team night on the calendar and holidays which will clash with the Grand draw 30th June till the end of September should be passed to Lee as soon possible to avoid allocation of selling dates clashing with your holiday.

## *Feedback*

In early December Keith Smith wearing his Giorgio Armani sweatshirt received a rapturous welcome from the ladies of ward 5 when delivering the mug.

PJ over the air had told the listeners he was wearing matching boxer shorts. The girls just wanted to have look and made sure Keith new about it.

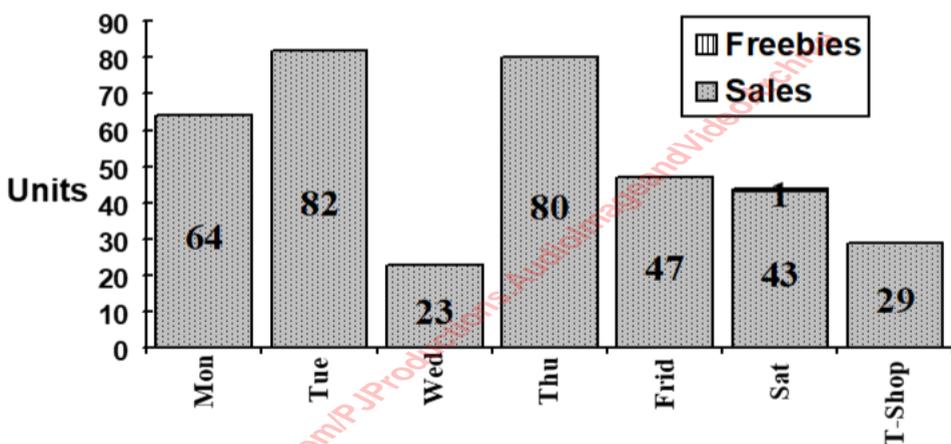
On return to the studio Keith promptly called PJ a Bar steward. It's funny that i've never worked behind a bar !!!

## *Yakkety Yak*

The question has to be asked where are the

*1995/6 Total 601 + 3 Freebies*  
*Will we be able to emulate those sales figures this year ?*

**Loan Radio Battery Sales By Night**  
**1st April 1996 till 31st March 1997**  
**Sales 368 + 1 Freebie**



sordid pictures and stories from the Christmas do.

Who paid for their meal with gift vouchers !.

### ✓ *Donations*

Donations from the wards still remains dismal and we need to ensure this is plugged every broadcast hour. There is also no reason why donations should be taken home. All donations must be placed in the red pot and marked against your night in the studio log.

### *Engineering Corner*

Headphones are beginning to cause a few problems: with a couple of the DT511's

suffering from use. A new pair of headphones has been placed in the studio's these cost £92 but every part of them is replaceable unlike the 511's.

If we move towards more pairs of the professional Dt100's we can expect to pay out £150 for each pair. Ordinary domestic pairs from Hi-fi shops are incompatible with the output of the studio mixers. Take care with them. ( hence the need for donations ).

### *Food & Drink*

A reminder to everyone that food & drink may only be consumed in the reception area and no where else.



## 1996

This has seemed a very strange year for David and I, as goals previously driving us on have been completed: with the last of the studio changes completed in the previous July. This is not to say we have lost interest in the way the station develops. On the contrary we are very much concerned for the stations future and see that new trainees are encouraged to join and encouraged to develop ideas previously un-obtainable. These are the people who will help drive and ensure a strong future for the station. .

### **The Future**

The studios have been evolving to the stage of their current status apart from some minor wring changes under the consoles, no changes are planned in the foreseeable future.

The wards continue to bring headaches for us as we don't know just where or when our service may be disrupted or changed.

New fund-raising ideas must be forthcoming and implemented if we are to

remain buoyant financially.

New equipment will be purchased as current units become worn out( Subject to financial viability ).

Areas previously glossed over will receive deeper scrutiny and we will continue to ensure that the voice of Radio Heatherwood is heard with the hospital trust

The future for Radio Heatherwood depends on the collective support and ideas of the presenters. There are lots of new and interesting ideas out there which need nurturing and developing. We either take on board new ideas or we stagnate.

Radio Heatherwood is 21 this coming June this birthday is only possible by the contributions made by it's presenters past and present

The management team would like to thank all staff for their splendid support in 1996 and thank you for your contributions to the service which as I'm sure you know is very much appreciated by those patients listening on the loan radio service.

***Long Live the AM Service.***

# Team Players

## Inc Years Service

<i>Mondays</i>	Service	<i>Thursdays</i>	Service
Lee Henty Teamleader	07	Amanda Chivers Teamleader	03
Lance Scovell Presenter	04	Barry Callan Presenter	01
Mark Gibson Trainee	00	Gary Butler Trainee	00
Vacancy Trainee	00	Vacancy	00
<i>Tuesdays</i>	-	<i>Fridays</i>	-
Roger Hawkes Teamleader	07	Rebecca Loader Teamleader	04
Jim Trendell Presenter	00	Ian Haskell Jnt Teamleader	01
Sylvia Dungate Trainee	00	David Bristow Trainee	00
Ada Hawkes Broadcast Support	05	Vacancy Trainee	
Vacancy Trainee	00	<i>Saturdays</i>	-
<i>Wednesdays</i>	-	David Smith Teamleader	17
Bruce Crossland Teamleader	02	Peter Davidson-Smith Presenter	16
Lisa Jones Jnt Teamleader	02	Keith Smith Presenter	04
Mathew Robinson Trainee	00	Vacancy Trainee	00
Sue Crossland Broadcast Support	02		

## Some Useful Telephone Numbers

### Manager

#### Dave Smith

Home

Mobile

### Secretary

#### PJ Davidson-Smith

Home

Mobile

### Studio Manager

#### Lee Henty

Evenings

Work

Mobile

### Speed Dials in Emergency

PJ at Home-Speed Dial 60

Dave at Home-Speed Dial 61

Lee at Home-Speed Dial 62

Now Available

### Hospital Security

Speed Dial 13 Extn 7805

### Maternity Porters

Speed Dial 20 Extn 7088

### General Porters