

The Radio Heatherwood staff newsletters took many styles and methods of production during it's publications.

The originals have been lost, but to show the flavour of the content we have recreated an issue (76)

a newsletter originally published in Spring/Summer 1998.

This was produced using Microsoft publisher and was printed on a coloured sheet of paper. All the layout mistakes and poor positioning of items are still shown, so as not to change the history of the development of the newsletter.

A copy was then left in the team trays for each volunteer.

The only changes made to these have been the removal of personal phone numbers.

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#### Donation

On Saturday 4/4/98 a donation was received in the post £10 from an E.LE Comte no note or explanation.

#### Donation

On Thursday 9/4 a late arrival from all the letters sent out regarding Grand Draw support. A donation of £150 from Racal Charitable trusts. We last wrote to them in 1987 when they supported the radio appeal.

## **Departures**

Scott Jolly 13/3. Brian Soundy 27/6/98

## Yakkety Yak

What helper told a patient they have got a five-year certificate, the patient replies hope you will be going home soon. Perhaps tonight if possible.

#### Donation

Lilian Harfield a lady who has donated records in the past recently left a box of tapes at the post room for us.

## ≣'Jeedback ( Fridays )

Winnie in ward 5 after winning mug said, " I thought you said I'd won a weekend for two in Majorca". However she was chuffed to bits with her mug.

## **& Engineering Corner**

Saturday 25/4 after 5 month's without the phone system, PJ finally got round Roge

to repairing the power supply for the system and it was re-installed. Just like BT he always makes the customer wait for his repairs !!!!.

## ≛'/,Feedback Saturdays

Saturday Morning collecting requests "would you like a request on the radio" this woman replies " it's too early for all that nonsense".

Or another patient "would you like a request " "no I'm listening to the radio".

#### Donation

On Saturday 9/5 a phone call from the switchboard revealed a letter waiting collection; inside a donation of £5 with Just an address in Windsor. A nice surprise but shame they didn't include their name.

## JGrand Draw (A little extra)

As Grand Draw time is with us and the holiday season gets underway I thought I would take this opportunity to remind everybody of the need to help out covering extra nights when possible to do so. During this period the stations maintaining of a regular service depends on all of us being prepared to do that little extra help on a particular night. Please consider it carefully before passing on to the next night's tray.

## **€** Yakkety yak

Why was there a hairbrush and a can of "drives women wild" aerosol deodorant in Wednesdays tray when we arrived on Tues. 5/5.?

### New Presenter

On Saturday 9/5 Sarah Bishton arrived at the studio; High noon was the time, having swotted on the opps manual what was in store for her. A grilling by the studio manager shot at high noon or passed out as a new presenter, was it worth all the worrying no of course not after all he's only the manager and I believe he is human.

Ed: Congratulations Sarah from all your fellow presenters keep up the good work.

## 🍱 Traffic Master

During Royal Ascot week 16 June to 20 June all presenters are reminded to add time to their journey to allow for the vast amount of extra traffic.

Roge( Traffic master ).

Ed: I have left this one in Roge in case we don't have a newsletter before June 99.

# Did You Know

A recent newspaper survey revealed that 90% of men would rather watch England play and Alan Shearer score a goal then romp with a super model-When asked by Alan, Roger said "depends what the goal was like"!.

## **E**extra Cover

Please can you consider taking a turn to do another Friday-This night is always a good one to do Radio Heatherwood and Dave Bristow is always glad for extra help.

# The Smith Brothers haunt Wokingham

Having not seen either Dave or PJ more than a few times in the last year ( well they are busy people aren't they ) it seems that each time I'm on walkabout in Wokingham

there's either Dave flashing at me....No let me rephrase that, waving or using his headlights from the comfort of his busy bee cab. Dave assures me that he's only doing the Tesco Run but I'm no so sure.

My suspicions were confirmed the other day when I was beeped up by a BT van yes it was PJ obviously he was covering for Dave on his day off.

Seriously though, it's nice to see a friendly face from behind the wheel rather than the usual spook as you take your life in your hands crossing the busy roads of Wokingham.

Ed: "there's nothing so spooky as Dave & PJ being in the same town on the same day as "Spooky Holder" or should that be Mulder! & Where's "Scully" that's what we need to know."

## **I**Jeedback

Tues 5/5 Alan writes:-

Ada came across a real character in Ward 5 who was a deserving winner of a Radio Heatherwood mug. Not being too sure whether he was with it or not Ada approached Reg who apparently is 90 Well he asked for the new version of Jerusalem or if not rubinsteins piano concerto something or other. Thinking I might be up on these things Ada asked me to have a word with him. Well we sorted out Jerusalem by harry secoombe so that was OK. Reg then launched into an attack on the rubbish on television" all that sex and violence" which brought a few comments from his fellow patients who to their detriment were preferring Tv to a request. All this banter I have to say was in the best possible spirit. Reg then asked me what I thought the best programme on Tv was. But thankfully before I could answer he said the teletubbies!! closely followed by the wombles and popeye well that evening Reg heard Jerusalem by Sir harry followed by Orinoco and Co and he said who said there was no variety in our request programmes! beat that Commercial Radio!!. When Ada

delivered Reg's prize he was still at it winding up his mates, having apparently given them a rousing rendition of Jerusalem.

Ps He's promised to send us a donation of £5 is all he can afford" If I say I'll send it then I will"

A pleasure to have met you Reg Ada & Alan.

Ed: Nice one Tuesdays by the way is he our mystery donator see other story.

### MReturn to an old Friend

At long last we have returned to the usual size for our newsletter. A new computer on the desk of yours truly permits me to continue with the old style format. By the way this has been funded out of my own pocket and will be used for the benefit of the League and radio. Don't forget it's your newsletter how about some stories to fill it.

# Contact Nos ( Personal Security )

During the staff recruitment drive an incident with a couple of people who applied to the station to join, has prompted a change in the way in which we deal with outside enquiries. In future we would ask that you do not freely give any contact no's out to personal callers or enquiries via the phone. If you receive such requests take the persons details and Tel no etc and advise all callers you will get the person to call them. All reminder cards by phones have been changed and we ask that you all adhere to this change.

#### *Шем*Ј UNJŢ

In the last newsletter I advised that we were waiting for the hospital to respond to my earlier letters. It now transpires that the hospital is waiting for an announcement from the government on the future of mental health care in general hospitals. It is likely this will be removed from hospital sites and if this is the case Emi unit will be redeveloped.

## Donations from wards so far this year

The story so far. No donations sadly for the month of June

		Мо	nth								
Ward	Data		April		May		July	(b	lank)	3raı	nd Tota
1	Donation	£	1.00	£	-	£	-	£	-	£	1.00
	Loan Radio	£	-	£	-	£	-	£	-	£	-
4	Donation	£	-	£	-	£	1.00	£	-	£	1.00
	Loan Radio	£	-	£	-	£	10.00	£	-	£	10.00
5	Donation	£	-	£	1.00	£	-	£	-	£	1.00
	Loan Radio	£	-	£	-	£	-	£	-	£	-
Post	Donation	£	10.00	£	25.00	£	-	£	-	£	35.00
	Loan Radio	£	-	£	-	£	-	£	-	£	-
(blank)	Donation	£	-	£	-	£	-	£	-	£	-
	Loan Radio	£	-	£	-	£	-	£	-	£	-
Total Doi	nation	£	11.00	£	26.00	£	1.00	£	-	£	38.00
Total Loa	n Radios	£	-	£	-	£	10.00	£	-	£	10.00

RH £ 48.00 Donations

An announcement is expected around September time. This being the case we have put on hold any further progress to provide the listening facilities for the Emi unit. This also means ward 10 will lose out as well.

We will as stated last month concentrate on the replacement of the equipment in the studios. This is not to say that we are happy with the situation this could not be further from the truth.

In the meantime patients who could benefit from our service are denied access because of bureaucratic bungling which has taken place, ever since the unit was built 10 years ago.!!

We intend to monitor the situation and will keep you informed

PJ.

## Did You Know

Someone had a thought that we should sell Grand Draw tickets at Tesco's or the Garden Centres. We had the very same thought ten years ago and they continue to say no.!!!.

## <u>="</u>/Feedback

Alan writes 26/5:-

Our plant winner Rose "I'm 88" from ward 4. When Ada and Alan arrived about 9.30pm there was a ripple of applause from Rose's fellow patients and she was thrilled to bits. Others commented on how much they enjoyed the programs and Jean who was in the next bed to rose helped her with her radio, and said that her face lit up when her request came on. She also enjoyed listening to Gary and Roger talking about Cowes (Isle of Wight that is !!!).

So a big thankyou to Shepheards the florists for providing a plant each week and to all RH presenters. The service does work!.

Ada Roger Gary & Alan.

## 🎚 Just when you thought it was safe?

Nice to see again Gary Butler, over on a visit to the mainland, having now emigrated to the Isle of Wight. He joined my show to talk to Rose about Cowes and his jokes are worse than mine!.

Roge

Ed: "I don't think so Roge".

#### Service for Hospital Radios

The Radio Authority the body regulates which broadcasting frequencies for all transmission services in the UK; on the 14<sup>th</sup> July announced the introduction of a low power freely radiating broadcasting system for all hospitals radios outside the M25 corridor.

It is expected by the Autumn the Radio Authority will be in a position to start issuing licences.

Test sites around the UK Stoke Manderville, Radio Tyneside have proved that a low power transmitter will adequately cover a hospital site without the need for the installation of expensive cable listening systems.

Over the last 20 odd years the National association of hospital radio services has been pursuing the issue of a broadcasting frequency for which all hospital radios could use.

How will this affect us at Radio Heatherwood?

We already use the Am inductive loop system to reach most patient areas

which uses a limited signal on 999Khz Am. This at present relies on 4 cable networks and 30 aerials around the of which site. all have maintained.

The Am inductive loop licence we require for this is £250 a year the same cost as the new freely radiating licence due to be introduced.

The Am inductive loop licence ( sponsored by Victoria hall fund ) which lasts five years comes up for renewal at the end of the year.

The inductive loop service has been in operation for just over 10 years.

Radio Heatherwood is in a good position to take advantage of the new system. We have the loan radio service in place and working well.

The station has implemented all the criteria for professional broadcasting and all training adheres to the current Radio Authority guidelines.

The new service would require the installation of one transmitter mast/ and to include a maintenance contract.

A move to the new service would mean everywhere on the hospital would freely be able to listen to the hospital radio service including all residences. Any future building work or changes made to the site would automatically receive the am service without the need for installation of aerials and expensive cable networks. (The EMI unit would we hope receive a quality service).

Questions to be asked?

The cost of the change of our installation Inc new equipment.

PRS/MCPS costs would applicable £?

There would be a change broadcasting frequency 999Khz

present.?

What do we do about the inductive loop service?

What do we do about the old bedhead system?

What is the quality of the service ( especially evenings/night time )?

What will be the hospital trusts position, if we decide to opt for the change?

What other restrictions applicable?

What permissions will we need to obtain (i.e. planning permission for a transmission mast ).

Summary

This is just a brief outline of what this change could mean to us. Lots of questions will be raised by this move. If radio Heatherwood is to take advantage of the Am freely radiating service we have got to make some very which important decisions fundamentally decide the future for radio services on the hospital site for years to come.

We will be monitoring the news from the National association/ Radio Authority over the coming weeks.

We will be able to clarify the path the hospital radio service intends to take. In the near future.

Your Input: AM Radio

I would welcome your comments and thoughts on the above. Do you think we should change?

Comments etc on paper please: addressed to P.J.

## Help is there anybody out there who

( Apologies to the Beatles for pinching the words)

presenter is not able to attend his night and Am aerial cut with a jigsaw and another during the holiday and Grand Draw season beyond repair. The usual lack of consultation this can be disastrous, as a broadcast night from the hospital the main cause. On could be lost unless a replacement can be Saturday 13th June to prevent any further found. So how about it Guy's & not damage yours truly spent the morning trying forgetting the Girls (ooh) lets all pull to rescue the aerials and re-site them in new together and offer our services to other positions. Mathew Robinson came nights your help doesn't go unnoticed after trumps and graced us with his wit and all some very important people benefit from humour: so that the show did go on. that extra broadcast.

#### La Coan Radios

wall reminds you of the faults on radios, which demand the radio to be removed from the ward. Follow this guide and you will help improve the service.

Radio's in a box!

Loan radios left in the box in the reception from repair time till the following Saturday is no good to no one. When conducting your ward rounds before you leave the studio make sure there aren't any radios to be returned to the wards. It might be just what a patient could do with.

Faulty Radio's

A reminder to everyone, radios which appear faulty, to be written up and put in the box under the library and not left in my tray or left in the reception. This way another night doesn't return a faulty unit to the ward.

## J'm Thirsty

The phantom drinker who carries drinks through to the studio's still continues: jeopardising the future operation of the equipment contained. There can be no justification for this action. Be warned we will suspend you if you continue down this path. No Food or Drink in any part of the studio other than the main reception!.

#### **Engineering Corner**

New second-hand computers courtesy of Dave & PJ on Saturdays means an improvement to our library facilities.

Special care baby unit is On occasions at short notice a fellow renovation at present and has produced one

## ISaturday 20<sup>th</sup> June

A refugee from Tuesdays Big Al stepped A checklist displayed on the reception in whilst PJ continued with his screwdriver

> (Ed: Al we are not worthy. A legend in his own record box )

## More Engineering corner

A note on the mike in studio 1 states it does not work: in brackets ( PJ has it heard one stonker too many ) it may well of done Roge, one things for sure it does hear some strange and unusual statements at times.

#### I. Arrivals

The station welcomes Angela Knight to Wednesdays 1/7

# Did You Know

A member of the Radio staff is to be recognised for her long service to the scouting movement

Well Done Ada, thirty years of Dib dib dib? or is that Dob dob dob!.

## ='/.Feedback

Saturday 27th June whilst PJ performed an emergency operation on the mixer in studio 1 Mathew & Roger graced the airwaves with their humour and wit. Meanwhile outside the builders added their emptying their dumper truck all morning bang crash wallop and that was just Roger making the coffee.

## Andio History File

The latest edition part 9 has finally been completed 1996-97. The decision was taken not to have separate books for each year due to the low count of memorabilia etc.

A reflection of the interest and activity of the radio can always be checked by just looking at the history for that year. It's disappointing we have not been able to regularly produce a newsletter for the staff as this always contributes interesting anecdotes to look back on.

## 🕮 Good Idea Corner

**Question** Why not Charge £1 a book for Raffle tickets:- We like to give people more chances for their £1 also pensioners and older people who generally buy the tickets appreciate the low cost of tickets.

Question Why not announce to listeners to turn off the their radio's:- This information is in the loan radio leaflet which should be with every loan radio. It is also been carried in the voice box notes as well as jingles. The presenter at the end of the evening chooses his own words, provided the patient hasn,t fallen asleep they may hear your reminder.

And in the End
Patients Smile with Hospital
Radio. Let's all make sure we can
continue that service.
Would you like Some Grand
Draw Tickets?

# Team Players

Mondays	Service	e Thursdays	Service
Closed	-	<b>Amanda Chivers Teamleader</b>	05
Roger Hawkes Teamleader	03	Barry Callan Presenter	03
Jim Trendell Presenter	02	Jim Adam Trainee	00
Sylvia Dungate Presenter	02	Mark Gibson Broadcast Support	02
Alan Holder Presenter	01	Fridays	-
Ada Hawkes Broadcast Support	06	David Bristow Jnt Teamleader	02
Wednesdays	-	Ian Haskell Jnt Teamleader	03
Bruce Crossland Teamleader	03	Saturdays	-
<b>Mathew Robinson Presenter</b>	02	David Smith Teamleader	19
Sarah Bishton Presenter	01	Peter Davidson-Smith Presenter	18
Angela Knight Trainee	00	Belinda Rolfe Trainee	00
<b>Sue Crossland Broadcast Support</b>	03	Jdio.	
	ions.	Total Team Players	19

#### Some Useful Telephone Numbers

#### Manager

Dave Smith

Home Secretary

P J Davidson-Smith

Home Mobile

Staff Co-ordinator

Roger Hawkes

Home Work Mobile

Speed Dials in Emergency

PJ at Home-Speed Dial 60

Dave at Home-Speed Dial 61

Roger at Home-Speed Dial 62

Now Available

**Hospital Security** 

Speed Dial 13 Extn 7805

**Maternity Porters** 

Speed Dial 20 Extn 7088

**General Porters** 

Speed Dial 19 Extn 7411