

Subject: Radio Heatherwood Presenters Newsletters
From: "Secretary" <Secretary@radioheatherwood >
Date: 12/06/2005, 10:41
To: Radio Staff



The Radio Heatherwood staff newsletters took many styles and methods of production during its publications.

We have recreated an issue distributed by email to radio staff and also posted on the staff noticeboard.

This newsletter originally published as above date.

The only changes made to these emails have been the removal of personal phone numbers and email addresses.

Background Story to Email:-

Radio Heatherwood June2005 Newsletter

PJ Davidson-Smith Former Secretary

Subject: Radio Heatherwood June2005 Newsletter

From: "Secretary" <Secretary@radioheatherwood >

Date: 12/06/2005, 10:41

To: Radio Staff

Hi Guys

Some info for you

CD Donation

A good bit of positive feed back with the donation of 3 cd's from a former patient on ward one who listened to us whilst he was in.. we didn't have a particular artist that he requested but he has donated the cd's which will appear shortly.

Well Done Team

Rhapsody On-Air

A number of subtle changes are going on with the output of Rhapsody. New down the decades programs will now include music from films&shows which were pertinent to the decade playing. Each decade will now include a selection of 3 music selections introduced by members of the team.

New patient info's are in the process of being added which tells the patients that the terminal doesn't need a card or that if they have a card they are not charged.

Computers

The new library program for searching has been completed and those who have been in on a Saturday have had the opportunity to look at the new version. We expect to roll this out within the next few weeks.

Computers donated by John and Ian butch have come in very handy.

New Recruits

So far this year since the introduction of the new application procedure imposed upon us by the trust, we have had 6 applications not returned. We are still openly seeking new recruits.

Ward Rounds Leaflets

A reminder to all teams when out on the wards, make sure each patient that makes a request gets a copy of the broadcast times leaflet, the green leaflet and also the league orange leaflet. Any empty lockers when you go round leave copies in the lockers for the next patient.

Web Site Content

Still Still Still Still waiting for content from Three on Mondays and One on Saturdays ?

Holidays

A reminder to all, if you have got holidays booked don't forget to get them marked on your team nights on the calendar

Request No No's

In the newsletter back in March I included the following article :-

Patients Requests

Each Saturday I try and take some time out to listen to some of the recordings from the previous week. I don't wish to name names here, but habits which we pick up some are good others are not so good.

When we announce a record to be played for i.e. Doris on ward 4 and it's say a singing record, do you think Doris would be pleased if you are still waffling on over the top of the record ?

or she has chosen a classical piece of music and you are waffling on. ?. It certainly wound me up and I'm sure the patient didn't like it.

The correct manner for us, is to announce the record and let it play and only come back after the record has played.

Terry Wogan and co may take great delight in talking all over the records, but we play and adhere to a different type of radio. Patient is King and records chosen by any patient should be played in full without any further interruptions from us.

Those who have picked up this habit, should review their presentation style.

Roger and I will be monitoring this closely.

A patient who chooses a record which is personal to them will hopefully remind them of a good time in their lives we shouldn't spoil it for them!!!!

I have just played back a show from a night and come across this:-

A request played, followed by thirty seconds of the brass band aida march then the presenter proceeded to back announce the last request and then announced who the march was for.?

Do you think any old soldiers who were listening would have been pleased with your intro!!!

Some of these boys can be prickly characters at times, we should not wind them up with our own foolish presentation.

Please in future do not talk over the top of patients requests wait till the end or announce at the beginning then start the music.

PPL

Last year we were advised that the PPL intended to charge all hospital radio's for the use of music on computers for automatic play out systems. Other hospital radio's have already received their requests for payments.

Rhapsody has over 12,500 copyrighted pieces of music and speech on the system. It is our intention now not to add any more unless there is a real need. Bearing in mind that we will be paying for this privilege every year.

We have received our copy of the licence which has raised a number of queries, we are currently seeking clarification. It's not good news for us as we may have to have a re-think on how we operate rhapsody and the live assist.

Watch this space

Silver Training

Katie and Marie have started their silver training and are making good progress.

That's all for now
Keep up the good work

Regards
Peter J Davidson-Smith
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